2017

Islander Housing Survey
2017 Islander Housing Survey

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A separate report of Camden Miramar responses follows page 14

A separate report of Momentum Village responses follows page 48 of the Camden Miramar Responses
Executive Summary

Momentum Village opened on the Momentum campus in the fall of 2015, managed by a different company than the one that operates the Camden Miramar housing on the main campus. The two locations, Miramar and Momentum, operate differently in some regards. For example, students who live in Miramar are required to purchase meal plans and use the dining hall on campus. Students living on the Momentum campus are not required to do so. This necessitated a few different questions for the two groups of students.

The 2017 Residence Life Survey examined the responses from students who live at each property. The results for each individual property are at the end of this document. The results for Camden Miramar (Miramar) begin after page 14, and for Momentum Village (Momentum) begin after page 48 of the Camden report. This report focuses on some comparisons between the two properties in addition to responses from all respondents about general campus living.

Introduction

Campus housing residents were initially contacted via email with a link to the online survey on February 1, 2017. Follow-up reminders were sent on February 6, 10, 14, and 21, for a total of five contacts. The link remained active until February 24, 2017. The administration yielded a 34% response rate (729 out of n=2,140 contacted) compared to a 34% response rate in 2015, 32% in 2013 and 25% for the 2011 survey.

As in previous administrations, incentives were offered as an attempt to increase interest in the survey. This year five students who completed the survey were chosen by random to receive $25 deposits onto their SandDollar$ (student identification) card.

A note about the response rate…. This survey is given using Qualtrics Survey Software. With this product, all responses are recorded even though a respondent may abandon the survey after a few questions. The policy is to include all responders in the response rate.

<table>
<thead>
<tr>
<th>Year</th>
<th>Response Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>2007</td>
<td>40%</td>
</tr>
<tr>
<td>2009</td>
<td>27%</td>
</tr>
<tr>
<td>2011</td>
<td>25%</td>
</tr>
<tr>
<td>2013</td>
<td>32%</td>
</tr>
<tr>
<td>2015</td>
<td>39%</td>
</tr>
<tr>
<td>2017</td>
<td>34%</td>
</tr>
</tbody>
</table>

A note on satisfaction... The Office of Planning and Institutional Research recommends combining satisfaction ratings (Very Satisfied and Satisfied) together when determining the overall performance/effectiveness of items assessed to create a combined satisfaction rating for the item. Departments should strive to obtain an overall positive satisfaction rating of at least 75%. 

Prepared by Katharine Mason – Office of Planning and Institutional Research   February 2015
All frequencies included in this summary are reported by valid percent. This means that respondents who did not participate in that particular question are not included in the overall percentages. Percentages are rounded to the nearest whole number; therefore, totals may not equal 100%.

**Demographics**

Four respondents did not specify which community they live in, 86% of the respondents live in Camden Miramar (627), while 13% live in Momentum Village (97).

<table>
<thead>
<tr>
<th>Momentum Village Floor Plan Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>4 bedroom apartment</td>
</tr>
<tr>
<td>2 bedroom apartment</td>
</tr>
<tr>
<td>4 bedroom townhome</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Camden Miramar Floor Plan Respondents</th>
</tr>
</thead>
<tbody>
<tr>
<td>Shared residence hall (Surf/Jetty)</td>
</tr>
<tr>
<td>Suite residence hall (Coral, pelican, Marina, Laguna, Bayside, Port, Harbor)</td>
</tr>
<tr>
<td>Private residence hall (Anchor, Tarpon, Dolphin, Compass)</td>
</tr>
<tr>
<td>4 bedroom apartment</td>
</tr>
<tr>
<td>2 bedroom apartment</td>
</tr>
<tr>
<td>1 bedroom double occupancy apartment</td>
</tr>
<tr>
<td>Studio apartment</td>
</tr>
</tbody>
</table>

26% (187) of the respondents were male, and 74% (537) were female, while 2 identified their gender as non-binary.

<table>
<thead>
<tr>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Freshman</td>
<td>410</td>
</tr>
<tr>
<td>Sophomore</td>
<td>166</td>
</tr>
<tr>
<td>Junior</td>
<td>87</td>
</tr>
<tr>
<td>Senior</td>
<td>57</td>
</tr>
<tr>
<td>Graduate (Master’s or Doctoral)</td>
<td>8</td>
</tr>
<tr>
<td>728</td>
<td>100%</td>
</tr>
</tbody>
</table>
Experiences with Staff  (percentages are for Very Satisfied and Satisfied combined)

- Satisfaction with interactions with Housing Management for Miramar respondents was 92%; it was 90% for Momentum respondents.
- Satisfaction with interactions with their Resident Advisor (RA) for Miramar respondents was 96%; it was 93% for Momentum respondents.
- Satisfaction with interactions with maintenance staff for Miramar respondents was 96%; it was 93% for Momentum respondents.

On-Campus Living Environment

<table>
<thead>
<tr>
<th>The condition of my apartment/bedroom when I moved in.</th>
<th>Miramar</th>
<th>Momentum</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>88%</td>
<td>91%</td>
</tr>
<tr>
<td>The cleanliness of stairwells in my building.</td>
<td>82%</td>
<td>89%</td>
</tr>
<tr>
<td>The Pest Control services in my apartment/room.</td>
<td>72%</td>
<td>85%</td>
</tr>
<tr>
<td>The noise level in my building for me to sleep and study.</td>
<td>73%</td>
<td>72%</td>
</tr>
<tr>
<td>The safety and security surrounding my building.</td>
<td>92%</td>
<td>91%</td>
</tr>
<tr>
<td>The safety of the resident parking areas.</td>
<td>88%</td>
<td>92%</td>
</tr>
<tr>
<td>The responsiveness of University Police Officers.</td>
<td>94%</td>
<td>95%</td>
</tr>
</tbody>
</table>

Future Living Plans

<table>
<thead>
<tr>
<th>Where do you plan to live next year?</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Camden Miramar</td>
<td>271</td>
<td>38</td>
</tr>
<tr>
<td>Momentum Village</td>
<td>99</td>
<td>14</td>
</tr>
<tr>
<td>Off-campus</td>
<td>155</td>
<td>22</td>
</tr>
<tr>
<td>Uncertain</td>
<td>88</td>
<td>12</td>
</tr>
<tr>
<td>Not returning as student next year</td>
<td>106</td>
<td>15</td>
</tr>
<tr>
<td></td>
<td>719</td>
<td>100%</td>
</tr>
</tbody>
</table>
Learning Outcomes

Scenario #1

Please read the following scenarios and select the most appropriate response from the list below.

You frequently come back to your room in the evening and find your roommate has several friends visiting. They tend to stay up late and be loud, not respecting quiet time for studying and sleeping. What is the most appropriate first step that you should take?

<table>
<thead>
<tr>
<th>Response</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call UPD about a noise violation in your room.</td>
<td>15</td>
<td>2</td>
</tr>
<tr>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>7</td>
<td>1</td>
</tr>
<tr>
<td>Complain to your friends about your roommate's actions.</td>
<td>77</td>
<td>1</td>
</tr>
<tr>
<td>Talk to your roommate when it’s just the two of you about how their actions are affecting you and come to a compromise on visitors/noise.</td>
<td>587</td>
<td>85</td>
</tr>
<tr>
<td>Tweet about your frustrations.</td>
<td>6</td>
<td>1</td>
</tr>
</tbody>
</table>

692 100%

Scenario #2

Occasionally, your roommate and their visitors are drinking alcohol and everyone is under age. You have talked with your roommate about not having alcohol in your room numerous times but they continue to bring alcohol in the room. What is the most appropriate response to this situation?

<table>
<thead>
<tr>
<th>Response</th>
<th>#</th>
<th>%</th>
</tr>
</thead>
<tbody>
<tr>
<td>Call UPD when there is alcohol present.</td>
<td>180</td>
<td>0.26</td>
</tr>
<tr>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>26</td>
<td>0.04</td>
</tr>
<tr>
<td>Complain to your friends about your roommate's actions.</td>
<td>482</td>
<td>0.69</td>
</tr>
<tr>
<td>Tweet about your frustrations.</td>
<td>8</td>
<td>0.01</td>
</tr>
</tbody>
</table>

696 100%

Think about what you have learned as a result of living on-campus.

Please indicate to what extent you have learned the following as a result of living on-campus:

<table>
<thead>
<tr>
<th></th>
<th>A great deal</th>
<th>Some</th>
<th>Little</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>Becoming self-sufficient in life skills (cooking, cleaning, paying bills, etc)</td>
<td>348</td>
<td>233</td>
<td>83</td>
<td>44</td>
</tr>
<tr>
<td>Becoming more inclusive of others who are different from myself</td>
<td>343</td>
<td>246</td>
<td>74</td>
<td>46</td>
</tr>
<tr>
<td>Learning to make responsible decisions</td>
<td>429</td>
<td>209</td>
<td>33</td>
<td>34</td>
</tr>
<tr>
<td>Connecting knowledge gained from programming to real life</td>
<td>369</td>
<td>222</td>
<td>63</td>
<td>52</td>
</tr>
<tr>
<td>Please indicate the extent of your satisfaction with:</td>
<td>Very Satisfied</td>
<td>Satisfied</td>
<td>Dissatisfied</td>
<td>Very Dissatisfied</td>
</tr>
<tr>
<td>----------------------------------------------------</td>
<td>----------------</td>
<td>-----------</td>
<td>--------------</td>
<td>------------------</td>
</tr>
<tr>
<td>The programs and events hosted in on-campus housing</td>
<td>271</td>
<td>371</td>
<td>50</td>
<td>13</td>
</tr>
<tr>
<td>Your overall experience with campus housing</td>
<td>256</td>
<td>352</td>
<td>71</td>
<td>28</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Please indicate the extent that living on campus has prepared you to be:</th>
<th>A great deal</th>
<th>Some</th>
<th>Little</th>
<th>None</th>
</tr>
</thead>
<tbody>
<tr>
<td>More successful personally</td>
<td>325</td>
<td>244</td>
<td>69</td>
<td>49</td>
</tr>
<tr>
<td>More successful academically</td>
<td>349</td>
<td>244</td>
<td>66</td>
<td>47</td>
</tr>
<tr>
<td>More successful professionally</td>
<td>303</td>
<td>251</td>
<td>93</td>
<td>56</td>
</tr>
</tbody>
</table>

Since August, have you ridden any RTA bus to or from campus?  
Yes 237  No 472

<table>
<thead>
<tr>
<th>Please indicate your level of satisfaction with:</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bus Route 60 (between the Island campus and Momentum Village)</td>
<td>111</td>
<td>58</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Bus Route 63 (La Palmera, Moore Plaza, Ennis Joslin, Momentum Campus)</td>
<td>92</td>
<td>73</td>
<td>7</td>
<td>4</td>
</tr>
<tr>
<td>Busses running on time</td>
<td>89</td>
<td>112</td>
<td>14</td>
<td>3</td>
</tr>
</tbody>
</table>

If you are not satisfied with busses running on time, which bus route are you dissatisfied with?  

<table>
<thead>
<tr>
<th>#</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Route 5</td>
<td>0</td>
</tr>
<tr>
<td>Route 37</td>
<td>4</td>
</tr>
<tr>
<td>Route 60</td>
<td>4</td>
</tr>
<tr>
<td>Route 63</td>
<td>8</td>
</tr>
</tbody>
</table>
Comments:

All comments are as written by the student - spelling and grammatical errors included.

Do you have any final comments or suggestions for Islander Housing staff?

I am happy to be living on campus for four years now and every year I see improvements!

Again, I would find it beneficial for the office to allow a grace period for late payments on rent for students that are waiting on funds

Keep doing what you’re doing!

Great work. Just wish I had more time to do my inventory, my parents and I were told 48 hours but when I went to do it, it didn’t work because it was 24. Also, 24 was just kind of tough because everyone is trying to get settled in and organized. Other than that, I love Camden.

More events like the Lot Party 2017 is such a plus!

Make sure people know who to contact if the upstairs neighbor is loud

Overall, I've enjoyed my time living on campus

There are skunks that come out around 9pm and run around by the dorms. It is scary to walk to my dorm alone not knowing if I will see a skunk.

It would really be great if Camden allowed pets. Having pets around is a wonderful and efficient stress reliever.

Thanks for making my first year living on campus great!

Please have better customer service skills.

Offering a warning and then placing a fee on someone the same exact day is not professional or ethical. Don’t do it, don’t think you can take advantage of these college students, because they are not afraid to thoroughly educate and prepare themselves to file against you.

Become nicer and not havin to buy the middle meal plan

The front office is rude and needs to be more available for the students, they dont talk to us like equals but as dumb ass that is ver y unprofessional and most of the time say one thing but do another. They under play all scenarios like bed bugs for 2 semester saying its not a big deal and people like Roxan tell you its a warning with no fine and then try to fine you later. And once you go to talk to them nicely they dont listen and won't give u the info or the time to talk to a superior. Final note they care about anything but money and that needs to change

RAs should be more polite to students wether they stay in your building or asks questions outside of the dorms
There are about 20 puppies on campus apartments and no signs to clean up poop, or baggies. I am very tired of walking in the dog shit and dragging it into my apartment.

You guys are awesome! Keep it up.

Change the furniture from wood to metal, paint the walls other than white, and add a light in the living room. The lights used now are too bright & doesn't not make the apartment feel "warm"

Overall very satisfied and glad to have spent 4 years with camden miramar

Keep up the great work!

Thanks for making the ousing as best as you can to be my home away from home.

Costs way too much but housing is a monopoly so I’m forced to pay the unrealistic amount

Replace the leather couches and seats in the apartments with the old couches because the vinyl just peels off and I’m not paying for something that I didn't do.

More parking.

Be more helpful with maintenance requests. Change the meal plan requirements.

Some RA’s can be disrespectful at times so it would be nice for them not to

Older students get-to-togethers/projects; Anchor bldg blinds closed in evening (why); sometimes have difficulty walking, would like assistance getting around campus; students do not check to confirm entry bldg doors are closed & have found open when doing laundry during early morning hours; parking is difficult some students take up more than one parking spot or park crooked; noise level during night of doors slamming into early morning hours as well as the neighbor above me sounds like he’s falling off his bed or on the floor constantly but he sings pretty good while in the shower.

They need to improve their roommate matching.

Making more of a connection with residents in the apartments

Thanks for an amazing year in starting college!

I hope housing for us students will be more in the favor of the student’s needs, rather than what is regulation. For example, I’d like to see better infrastructure and foundation of the rooms for better living quality. I will put in suggestions to the forum, however, when I need something like that or a maintenance request, I’d like to be heard, rather than have to repeat myself and be dissatisfied. Overall, living on campus is satisfactory, but there is room for improvement.

Get rid of the meal plan requirement

Thanks!

I know you won't do this, but it would be great to revise housing prices. I was told many times that all
of the buildings that held suites were the same, but we both know that is not true. I do not think that I
should have to pay the same amount for worse lighting, rubber baseboards, green and yellow hallways
with no decorations, and more worse things, as a person who lives in a dorm like the one shown to me
when I toured. That is not fair. Also, I should pay less on my rent whenever I am sharing a bathroom
with two people instead of one. It is not fun sharing a bathroom with two girls (overflow). Ants are
everywhere. I mean EVERYWHERE. I didn't even have food in my room for the first month or so, and
there was always ants on every surface.

There is so much MOLD! I get severe eczema break outs from it. Thats my only complaint. The mold in
the air is distinctly recognizable. I am staying on campus because my parents are forcing me to but this
is a serious health factor and its quite aggrivating and painful to me personally.

The staff is great and making my decision to live on campus was the best decision I have ever made! I
can easily get to class without worrying about parking issues and I am very pleased with the
environment!

Thank you!!

don't run out of ice cream for ice cream socials!

All of the RA's have been very helpful, friendly, hardworking, and have shown great effort to make
living on campus an enjoyable experience.

More washers and Dryers for on campus living.

I would stay on campus if it was cheaper, the people are nice and I like the convenience.

There are many bugs (spiders, roaches, & nats), could we do a better job with taking care of the bugs.

please have the RA be more known i have no clue who she is

The Cleaning Ladies do an amazing job

When members of the cleaning staff are mopping the floors, please put up a caution sign and not mop
the landings on the stairs during high traffic times. I have slipped multiple times going down the stairs.

All good people

I've had a good experience it's just I'm used to Updated living areas

better kitchens, have recycling containers, enhance quality of food- don't just add weird stuff no one
eats.

Everything is good.

Not about the staff but the house is gross and has mold and someone should fix that because that can
get people sick.
We need more bike racks!

Be more helpful and timely with maintenance requests

You all are awesome!

Lower the cost

This year has been good at Camden!

Maintenance needs to learn how to wait a bit after knocking on the door before opening it because one worker walked in to my room while I was naked trying to get dressed to answer the door.

Bring back meal swipes at other locations

Add another key swipe to the other side of Harbor

The billing police and getting money back on credit should be made easier.

Spray for bugs and ants more often. Jeez, it's unhealthy to have this many damned ants and roaches running around. I've lost a couple hundred dollars in groceries because of your lackluster pest control. And lower the rent if we aren't allowed to have toasters in the apartments anymore. I shouldn't be paying extra for cooking facilities I can't use at full capacity.

The dining hall staff are incredible and so friendly!!

Thank you for the great services you offer us

Living on campus is amazing!

Keep up the good work :)

The staff is always ready to help and have great attitudes when doing it! :)

Rent should be lower...

Everyone that I've meet has been very friendly and inclusive. If I wasn't planning on moving to college station I would most definitely apply to work with the housing staff or as an RA.

It would be great if you could chose to have a meal plan or not to have one. I am vegan and it is hard to find something good at the dinning hall.. Disappointed.

Buy better dryers and washers, stop cheaping out!!!

Can Yall provide Red bull for us....and also take it easy on our rent..

Please fix the dining hall

Pay attention to the residents.
Keep up the great work! thank you!

Living in Camden Miramar is terrific. Thank You!

The living was nice, just cut the price back a little.

Don’t make it so difficult to have a pet.

More Washers and dryers. Surf and Jetty is a Prime example how all building should be. Or, give suite students access to the washers and dryers near the office.

Printing services in the office

I love my RAs and they have done a great job at keeping my building involved in many things, I appreciate all that they do.

Please actually enforce the substance and noise policies as listed in the lease.

Get rid of Chartwells that’s the only reason I’m leaving.

For the roommate criteria to actually mean something (IE I just don’t randomly get matched to people, which is relatively nervewracking as an LGBT student).

I wish the cost of the meal plan wasn’t nearly as high as it is, and I wish the rooms were quieter (as in folks talking and opening doors in the hall can be heard clearly).

I don’t like the nasty food, change our meal plans.

Put locks on the bathroom doors so that we can lock our own side so we don’t have to be concerned about our roommates possibly using our rooms or stealing our stuff out of our rooms.

Stay cool!

Kayla is the best RA I’ve had so far

I love it here :)

Thank you for your work

Tevin is THE MAN.

The transfer slips should be taken seriously not put on paused for a few months.

Make the standard furniture optional, like let people bring their own beds and desks and stuff if they want to, because the standard furniture is old and bulky, also maybe kn the future get beds that can loft for optimum usage of space.

Their great!
I REALLY WANT RECYCLING BINS. I recycle all of my water bottles and cardboard boxes and it would be really helpful if there were recycling bins around our dorms.

good job!

fix the bug issue please

The staff is so nice and friendly!! And i love all the food at the programs, it really encourages me to go.

Thank you for doing a great job!

I hope the skunk problem goes away ): but other than that, great part on everyone. Love the RA's, even the ones not for my building!

Good shit man

Thank you for your hard work.

I love living here! for sure living here again!

Great Job this Year !

Satisfied

They should have electronic notification system for any mail that comes in. AND THE MAINTENANCE GUYS ARE SO DOPE THEYRE AWESOME

There should be an email system for when we receive packages. It is more convient and it saves paper

The staff at momentum has been great! I'm glad I made the switch from Camden.

I think you should be able to see what you're being billed for online. They had it like that when I lived at Camden, but they don't have it set up that way at Momentum. I want to be able to see every transaction.

You guys are really awesome. I enjoy being a resident here, and I'm glad everyone on the staff makes me feel at home. Thank you for that.

Let the students adult. They are adults by law, not children.

To freaking expensive......

Keep up the good job!

You guys are awesome!

good job

I have lived here since Summer 2016. The first apartment I moved into was absolutely disgusting. There
was mold in the garbage disposal and the fridge, the counters and cabinets were filthy, the apartment smelled like weed, and my closet smelled like jalapeno juice. None of the showers had caulking and I was sick every day in that apartment because there is more than likely mold inside the walls. I also had ants in my bathroom all the time and I have never seen pest control visit once.

The apartment I am in now is not much better. It was cleaner than the first apartment, but I have still had problems. The faucet in my shower was not properly attached to the shower wall and I can hear water dripping in my bathroom wall every day. I'm almost positive there is a leak in my wall and mold, but the staff never seems concerned.

There is also a lot of noise. I am on the first floor behind the pool and there are always events going on. People scream all night long and nothing is every done about it. I know that the office staff lives onsite, so I am confused as to why they allow this to happen on a school night.

There are also a lot of dogs that bark late at night. When I moved in, we were told there were no pets allowed period. Now I understand that some people really do need an animal for anxiety, but you cannot tell me that every resident has an anxiety problem.

The only staff that I ever felt cared about my experience was Steven, but he no longer works here. None of the other staff has ever really helped me.

Overall I have not been that satisfied with my experience and I think that Momentum charged way too much for all of the issues I have had. I also think charging college students utility on top of $669 for a 4 bedroom apartment is a joke. I always manage to go over and owe utility charges. Myself and all of my roommates were gone for a majority of december and yet we all somehow owed $9 each...does not add up to me.

Why is the rent getting jacked up every year.

Everything is perfect

Alcohol should not be in the apartment especially if all is underage and that should be enforced and not pushed aside because its not “bothering anyone”. Also visitors of roommate should be accompanied and not left alone should be enforced.

The staff of both Momentum and Camden are amazing.
## Q3 - In which community do you live?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Camden Miramar</td>
<td>100.00%</td>
<td>642</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>642</td>
</tr>
</tbody>
</table>
Q4 - Select your current floor plan:

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Shared residence hall (Surf/Jetty)</td>
<td>12.22%</td>
<td>77</td>
</tr>
<tr>
<td>2</td>
<td>Suite residence hall (Coral, Pelican, Marina, Laguna, Bayside, Port, Harbor)</td>
<td>31.11%</td>
<td>196</td>
</tr>
<tr>
<td>3</td>
<td>Private residence hall (Anchor, Tarpon, Dolphin, Compass)</td>
<td>18.89%</td>
<td>119</td>
</tr>
<tr>
<td>4</td>
<td>4 bedroom apartment</td>
<td>16.98%</td>
<td>107</td>
</tr>
<tr>
<td>5</td>
<td>2 bedroom apartment</td>
<td>16.83%</td>
<td>106</td>
</tr>
<tr>
<td>6</td>
<td>1 bedroom double occupancy apartment</td>
<td>1.90%</td>
<td>12</td>
</tr>
<tr>
<td>7</td>
<td>Studio apartment</td>
<td>2.06%</td>
<td>13</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>630</td>
</tr>
</tbody>
</table>
Q5 - Select your current floor plan:

(This question was for Momentum Village residents only)

Q6 - Select your current class level:

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Freshman</td>
<td>61.11%</td>
<td>385</td>
</tr>
<tr>
<td>2</td>
<td>Sophomore</td>
<td>21.43%</td>
<td>135</td>
</tr>
<tr>
<td>3</td>
<td>Junior</td>
<td>10.48%</td>
<td>66</td>
</tr>
<tr>
<td>4</td>
<td>Senior</td>
<td>6.19%</td>
<td>39</td>
</tr>
<tr>
<td>5</td>
<td>Graduate (Master's or Doctoral)</td>
<td>0.79%</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>630</td>
</tr>
</tbody>
</table>
Q7 - Select the option that best represents your gender identity

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
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<tbody>
<tr>
<td>1</td>
<td>Female</td>
<td>72.61%</td>
<td>456</td>
</tr>
<tr>
<td>2</td>
<td>Male</td>
<td>27.07%</td>
<td>170</td>
</tr>
<tr>
<td>3</td>
<td>Gender non-binary (I do not specifically identify as male or female)</td>
<td>0.32%</td>
<td>2</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>628</td>
</tr>
</tbody>
</table>
Q9 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Your interactions with Housing Management</td>
<td>40.06%</td>
<td>51.51%</td>
<td>7.15%</td>
<td>1.27%</td>
<td>629</td>
</tr>
<tr>
<td>2</td>
<td>The consistency of Housing Management in enforcing the Lease contract</td>
<td>38.92%</td>
<td>55.66%</td>
<td>3.99%</td>
<td>1.44%</td>
<td>627</td>
</tr>
<tr>
<td>3</td>
<td>The degree of care (about me as an individual) demonstrated by Housing Management</td>
<td>36.36%</td>
<td>51.20%</td>
<td>9.25%</td>
<td>3.19%</td>
<td>627</td>
</tr>
</tbody>
</table>
Q10 - Please add any comments you wish regarding Housing Management.

Try harder

love staying here! no complaint needed!

I think there's a broken alarm in Bayside because it keeps going off. Otherwise, great housing.

Update the buildings. We do not pay over twenty thousand dollars a year to then come home to the slums after classes. I am seriously disappointed in the management's ability to answer questions in regards to payment options and maintenance.

Thank you for the great service!

They complain about noise in the hallways, which is sometimes uncontrollable.

Everything was good

Tevin rules. Sorry if this doesn't apply to housing management. Tevin is just simply the man.

They are incredibly sweet. Stay cool.

Cockroaches.... Get rid of them...

Great job! Love it here

I still have pets of my apartment that haven't been fixed since summer

They never enforced any of the substance nor noise rules according to my lease contract. 3 incidents of drugs and then countless incidents of excessive noise from my neighbors were never investigated.

In every attempt to contact the office by phone, I have found that I must call multiple times before it is finally answered. The instances in which I tried to speak with the manager were equally as unsuccessful as they are never available to speak with.

The cost of housing is ridiculously high. The quality is good, the atmosphere is nice, and being on campus is very convenient, but its not worth $800 an month. $600 maybe but not $800. This is possibly the most expensive college dorm in all of Texas per month.

I have not had any problems with the Housing Management. They have helped anytime I needed help.

I have lived in apartments my whole life and this is by far the best management i have ever encountered, issues are resolved almost immediately and staff is very kind.

Such a helpful staff!

I really thought that y'all would have based transfers off of need rather then whose first. They didn't care why you wanted to transfer.

rude and do not follow through with request. poor cleanliness

The RA's are great but everyone at the office is a pain to deal with. Anytime you go you never really get the help you need.

Can you add food to our refrigerator in the laundry room.

Keep up the amazing work

To be perfectly honest, they do the bare minimum possible. Problems that shouldn't even be problems under proactive management keep cropping up, like the rampant bug infestations and the apparently hazardous electrical outlets. I almost didn't get my HPO approved in time this semester because they didn't file the paperwork, and I'm literally about to graduate.
The maintains staff is great! Although, who ever retired my bathroom did a awful sloppy job.

Love my place! Very clean and very quite environment. Love it!

There's not enough communication between the office and the residents. I feel they expect the residents to know everything which is not the case for most. This was especially true during the releasing process.

There was a bit of frustration at the beginning of the semester as far as where I would live. I signed up for a room in plenty of time, and was told at new student orientation that I was in overflow housing. I was told there were multiple emails and phone calls sent my way, but I had received no attempts at communication.

DINNING HALL SUCKS, MAINTAIN THE KITCHEN AREA! I cook meals and the stove hardly warms up and there are ALWAYS cockroaches!!! GET BETTER OVENS AND BUY MORE LAUNDRY MACHINES!

I've called a couple times and no one answered but that's it

I love the staff! Very sweet ladies

I would like it if they had more time to know us and help us as need

People are nice but do not seem to really help you beyond "just doing their job" such as when I was in a touch financial situation which could have been worked through with just a little more help. As far as just doing their jobs, they are friendly and kind, in person and over the phone.

They are really efficient at their job. Keep up the good work.

Anytime I called with questions, the staff was always very friendly!

It is very clean

I love the environment! The maintence is perfect as well!

Monica has helped me a lot through out my first semester here at Camden Miramar.

The staff is always very friendly and talkative!

The workers are great, they always stop by when needed and they are nice people.

I called once and spoke with a female RA who was extremely rude to me. Besides that, employees have been nice.

My interactions with housing management has not been great. As a resident I was not treated politely. I came into the office for help and they were rude on occasion and in a rush to get things done. Also on the phone during business hours, when you call to report a problem its a sense of urgency to hurry up and end the conversation. I hope that this problem doesn't continue. Overall I do enjoy living here.

Very kind and helpful

Always quick to respond and very patient.

Very nice people

Loved my RA's

everything is good

With what we pay in rent, the laundry situation is very frustrating. To share 2 washers & 1 drier with 3 floors is a bit ridiculous. At the very last there should be 2 of each... In addition, the machines don't really work the best either. Doing laundry takes forever because it can take upwards of 2 hours for the drier to actually dry your clothes. And in that time if someone else is using a washer, the clothes are just sitting in there & you constant have to check that someone hasn't taken your clothes out of a machine while you've been gone or you just have to sit in the laundry room for hours while the laundry is being done. I've lived on campus since August of 2014 simply for the sheer
convenience of location & not having to worry about parking. I do not plan on renewing my lease.

I've had an overall good experiences when getting things done with management but i do have some concerns with the attitudes i do get from some of the front office staff.

Try to address rodent/ant problems better

They're awesome

I was having a lot of issues with rent payment in January and the office staff was very rude and non willing to transfer me to a supervisor the whole month

I feel like they weren't very helpful when I put in maintanence requests. They didn't tell me anything when my roommate moved out in the middle of the semester and never said anything that a new person was moving. She just showed up with no forewarning.

the only problem is the online rent payment system.

Its a really nice environment, very safe to walf around. Very easy to get to class.

I would like the housing management to do a better job at pairing roommates. For instance if I am a clean person I would like a clean person living with me. I know it is difficult but it there was a program that could do it. It would be awesome

Never had pest control come in. Very disgusting. Things falling off ceilings, air vent in bathroom light fixtures

I'm very thankful I was allowed by housing to move units when in a hostile situation with a former roommate.

All positive things

I have lived on campus for years and multiple issues and with every occurrence the management has been very helpful with any issues and expedited any imperative issues.

Work orders always get taken care of very fast.

This was the worst place that I have lived in. We have had to call maintenance more times than I can count. The water pressure sucks, and our room is still many levels of messed up. I am mad that, with how much I am paying to live here, NOTHING gets done. I mean, I am moving off campus for a reason...

I like the name tags we get, they're really cool and pretty.

Just wish the ladies at the front desk werent so catty I've had a few interaction in which I felt very un comfortable and not cared for. Not Milan though I can ALWAYS count on her care and assistance.

They don't care and there only in it for the money and to trick me into giving them more money with these crappy apts

Not putting my light in correctly

Love this place

I've only gone in a handful of times but every time they were all usually very helpful and nice

There are people who move in and are not on the lease. Not me but I've seen it in my building. Also dogs just let us have them.

Many times a request is ignored. I have had many occurrences of putting my work order in as per going to the office only to return the following week to complain again and being told that no work order has ever been filed. Trying to discuss something with them over the phone is almost no use as when they have heard enough they will hang up on me and not listen to my explanation. That is very poor costumer service skills.

They do a really good job in keeping the residents happy.

The people are really nice. I think enforcing quiet hours would be great. Considering the walls are quite thin and the halls can have an echo, people should be more considerate. I've also seen people with dogs and I know they aren't
allowed, but apparently that is not being enforced even though it is stated in the lease.

They are awesome and have always been helpful.

Very good overall, no complaints.

Terrible management.

Rent is expensive

Regarding payments, I wish management would work with students more that are waiting on financial assistance

They're awesome!

My toilet has pretty much been messed up since move in day and each time they come it doesn't work any better

Housing cost is too high for the rooms we are given.

Some of them are not very pleasant to interact with. Wish that can change!

A few of them were very rude when it came to requests
Q12 - How often have you had contact with your Resident Advisor (RA) this year?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Daily</td>
<td>5.57%</td>
<td>35</td>
</tr>
<tr>
<td>2</td>
<td>Once a Week</td>
<td>17.52%</td>
<td>110</td>
</tr>
<tr>
<td>3</td>
<td>2-3 Times a Month</td>
<td>15.29%</td>
<td>96</td>
</tr>
<tr>
<td>4</td>
<td>Once a Month</td>
<td>13.06%</td>
<td>82</td>
</tr>
<tr>
<td>5</td>
<td>Once or twice a semester</td>
<td>35.51%</td>
<td>223</td>
</tr>
<tr>
<td>6</td>
<td>Never</td>
<td>13.06%</td>
<td>82</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>628</td>
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</table>
Q13 - Please indicate the extent of your satisfaction with the following:

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<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Your overall interactions with RAs</td>
<td>56.51%</td>
<td>39.08%</td>
<td>3.30%</td>
<td>1.10%</td>
<td>545</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>308</td>
<td>213</td>
<td>18</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>The consistency of RA staff in enforcing community policies</td>
<td>52.02%</td>
<td>43.93%</td>
<td>3.13%</td>
<td>0.92%</td>
<td>544</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>283</td>
<td>239</td>
<td>17</td>
<td></td>
</tr>
<tr>
<td>3</td>
<td>The degree of care (about me as an individual) demonstrated by my RA</td>
<td>54.31%</td>
<td>40.55%</td>
<td>4.04%</td>
<td>1.10%</td>
<td>545</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td>296</td>
<td>221</td>
<td>22</td>
<td></td>
</tr>
</tbody>
</table>
Q14 - Please add any comments you wish regarding Resident Advisors.

My RA is not very engaging with residents nor are they professional.

My first RA (Jazmine I think) was not very approachable. I had only interacted with her a maximum of three times before my new RA Hailey came onboard. Hailey is fantastic! I talk with her almost everyday and she is always in a cheerful mood. She cares about me as a person and I know she cares for others just as much. They're doing a great job and they really care about the students living on campus.

The RA's are not usually the issue.

Thank you for making sure everything is alright around our building!

I live across the hall from RA Sky and she is the sweetest! She always says hello to me and she's so nice. She replaced the batteries in my smoke alarm once.

Kayla, Nia, Sky, Lailah, and Sidney are amazing RAs. They are kind and compassionate. They make me feel very welcome here on campus.

My Resident Advisor, Tevin is great and really gets us excited about programs he makes for our building and he really tries to get everyone out there.

My RA was Chill.

My RA is awesome and has helped me throughout my first year of college.

Tevin is by far the best RA on campus. He isn't overbearing, but is still sure to keep everything and everyone in check. Definitely the guy you'd want as an RA, or even as a friend.

He's pretty cool, seems to care a lot about the events and he's appreciative of those who show up.

Megan at building 9 is the best.

My RA's for Bayside rock. Kirstin and Sky are the absolute best.

Kayla is a great RA!

I have Kat as my RA and she is the absolute best! Super caring and is always a positive impact on building 0.

Awesome Resident Advisor!

While my RA is great as a person and in a lot of aspects, I've seen some blatant lease violations (someone at my apartment has a dog, which barks a lot), so it leaves me a bit concerned.

I really like my RA Rachel in Laguna, she really cares about us and wants to get to know us.

They really have done an awful job in Coral Hall regarding drug and noise violations. My neighbor on the third floor consumes weed 2-3 times a week and plays loud music but nobody enforces the rules.

My RA has been very nice and approachable. Whenever I have needed help she has always been there to help me.

I've only spoken with my RA twice last semester (fall during the building meeting and to pick up contract).

Such a sweet person, always so friendly!

I would think that the roommate contract should be stricter and the contract is broken that something should be done.

My RA, Sid, was incredibly kind and said hello to me every time I passed her on the way to class which really meant a lot. I love the Rec Center events she and the RAs put together.

I love my RA she is amazing and so sweet and helpful.
They are the best, they are always there when you need them. Even if your RA isn't available you can usually find one to talk to.

i love them:

Nikki has been great with trying to plan events and get people more involved with the school!!

Our RA's have been awesome! Them stopping by just to introduce themselves made me feel important and welcome into the new building. The Pelican RA was great!

All of the RAs are friendly and approachable! I am so glad I live on campus.

Best RA!

The RA at the building next to coral was very rude. And used the excuse she had a long day which is unexcusable

Made my transition from home to college really smooth. Thank you

She has been doing well :)

Nia is very kind and sweet! She is very welcoming and cheerful everytime I see her! She is an awesome RA!

My RA Miranda is really great she always tries to do fun things, her decor is amazing and she handles situations very well.

I knew my RA the first semester but not my RA the 2nd semester

Emmanuel is great!

1 RA is really cool, the other is kinda strict, but hey they give pizza out and talk with everyone and host events...so yea actually they both are really awesome (Bayside).

Very sweet!

They are very nice people every time I come across one they have a smile on their face

I think RA's should plan things for the building community, specifically by floor so everyone can get to know each other. and then a whole building get together.

Once lost my wallet. Received a call from the RA who had possession of it. It was returned with everything intact including cash

I appreciate the fact that they are there to help but not an overbearing presence

Lots of Fun!

I am like sisters with my RA ! She is very friendly and kind . She keeps up with me and my roommates !

Mine is very helpful and has worked with me through roommate problems and given me tips to work to become an RA myself

my RA changed this semester

I am very pleased with my RA Racheal. She is helpful and easy to talk to.

Very outgoing and kind

Laura Pitts has been very kind and welcoming and the only reason I haven't seen her more often is because I rarely have problems at the building.

Responsible and caring

LOVED the RA's not just in my building but other buildings as well
she's great

1st floor for your records.

I LOVE MY RA!

She's fantastic!

Very Friendly resident advisors

I love my ra Nikki

She is awesome and I like her dog

The RAs are great

My RA was super nice but one from another building was rude to me and very condescending. 0/10 would recommend.

My RA Lailah is awesome and I have no complains about her!

All positive things

Love my RA she is great! She does a great job at keeping in contact while still not being overbearing. She is a great person and makes the dorm events fun.

I was locked out of my room and she walked me over to the place I needed to go. She was extremely helpful and nice.

My RA is biased and only nice and helpful to certain students.

I never see her

She was great and supported us in our issues

They weren't helpful for anything and awkward when I did talk to them

Sky and Kirstin are the best RAs hands down

She is isn't super social but she does a lot of activities for us which is great

Miranda is fantastic

She's really sweet.

Kayla is a wonderful RA. Very thoughtful and sweet.

I think enforcing quiet hours can be better. I've seen my RA come across dogs in the building and didn't really approach them about it.

Cidnee is great

She's very nice and professional.

Mike is AWESOME!!

I loved my RA Miranda she was very helpful and friendly about giving me advise about stuff even not on the topic of housing

He's really cool
Q16 - How do you usually submit a maintenance request?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Online</td>
<td>61.60%</td>
<td>385</td>
</tr>
<tr>
<td>2</td>
<td>Phone</td>
<td>13.92%</td>
<td>87</td>
</tr>
<tr>
<td>3</td>
<td>In person</td>
<td>6.88%</td>
<td>43</td>
</tr>
<tr>
<td>5</td>
<td>Email</td>
<td>1.28%</td>
<td>8</td>
</tr>
<tr>
<td>4</td>
<td>I have never submitted a maintenance request.</td>
<td>16.32%</td>
<td>102</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td><strong>100%</strong></td>
<td><strong>625</strong></td>
</tr>
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</table>
Q17 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th></th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>My interaction with Maintenance staff when I have a maintenance or repair problem</td>
<td>55.90%</td>
<td>38.88%</td>
<td>4.45%</td>
<td>0.77%</td>
<td>517</td>
</tr>
<tr>
<td>2</td>
<td>The timeliness of maintenance and repair work in my apartment/room</td>
<td>52.41%</td>
<td>37.57%</td>
<td>7.90%</td>
<td>2.12%</td>
<td>519</td>
</tr>
<tr>
<td>3</td>
<td>The quality of maintenance and repair work in my apartment/room</td>
<td>51.06%</td>
<td>40.31%</td>
<td>6.33%</td>
<td>2.30%</td>
<td>521</td>
</tr>
</tbody>
</table>
Q19 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th></th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Quality of the food</td>
<td>18.17%</td>
<td>50.00%</td>
<td>21.86%</td>
<td>9.97%</td>
<td>62</td>
</tr>
<tr>
<td>3</td>
<td>Hours of service</td>
<td>19.97%</td>
<td>53.62%</td>
<td>18.68%</td>
<td>7.73%</td>
<td>48</td>
</tr>
<tr>
<td>4</td>
<td>Variety of food options</td>
<td>19.13%</td>
<td>43.25%</td>
<td>26.85%</td>
<td>10.77%</td>
<td>67</td>
</tr>
</tbody>
</table>
Q20 - Please add any comments you wish regarding the Dining Hall.

When tasting the food in some lines I feel no passion, quality over quantity is always best.

The variety of food is awesome but the quality could be improved upon.

The hours of the dining hall vastly conflict with my academic scheduling, so most times when I am finished with classes everything is closed for a few hours. That is the biggest issue I have encountered.

Sometimes I frequently get food poisoning, no matter what I eat from there.

The quality of food is severely lacking. The system that is implemented to make as much as possible is ridiculous. The students at TAMUCC value quality over quantity. The hours of operation conflict with every student who is taking over 16 hours and has a part time job of 20 hours per week. I understand that my facts and evidences will be disregarded because I will be graduating soon. However, it is wrong to treat the students like renters instead of full time alumni. The decisions that you make will impact the students' lives for many years. And, yes that includes the decisions about the dining hall.

There needs to be more vegan options....

I wish the grab and go offered a bit more options - plus I wish they didn't close between lunch and dinner. Some students can only get food at certain times and have to go.

Thank you for the great service and good food!

Sometimes I wish the dining hall were open earlier on the weekends and later in the evenings. Also, sometimes the food options are really good, and other times, not so much.

They have the same food every other week. It's not seasoned and I find some of the options strange and unedible.

I wish we could take out in the whole place because honestly take out really sucks most of the time.

I actually really do enjoy the dining hall food but I do think maybe there could be some more options. It's my second semester and I feel like I've tried everything and there isn't really anything new. I enjoy the events that they have, especially this valentines day one!

Wish the dining hall was open for at least one more hour

I really wish they would bring back the meal trade options. If we had a great variety of food it would be a different story but it does not look like thts going to happen in the near future.

The food always tastes fake and I have found hair in my food twice

To-go food is not good

I feel breakfast should last longer during the week

I wish the meal plan wasn't a requirement because it's expensive and the Dinning hall isn't that great

My roommate and I both got E. coli from the dining hall food. I don't think that having a meal plan should be required of students that have an apartment with a kitchen. I also think that there should be a smaller meal plan that 10.

I would've liked the dining hall to stay open until at least 9 pm. As an athlete, we would get done at 8 but the dining hall would be closed and we wouldn't have time to eat. Also, the to-go food was much better than the food offered for eating in the dining hall. I would've liked to eat the to go food in the dining hall.

There are very few times that the food is actually good.

make food less healthy

I suffer from gallstones, which heavily restricts my diet. The food options feel really restricted, and the fact the meal swap program was discontinued makes it quite difficult for me to eat much.
Dining hours should be earlier on weekends for staff and students who have morning obligations.

More healthy foods would be nice. Pizza is served every day, but vegetables are served inconsistently. Fruit is of low-quality. Chicken and turkey is not always cooked thoroughly at the terrave station. Plates are also dirty a quarter of the time.

Redundant and Mediocre

I love all of the food made at the Dining Hall but I wish there was a little bit more options because I feel like I always go for breakfast and I only enjoy the same food selection.

I understand that they make food in mass amounts, but no matter what I get, I always feel gross after eating. Not taste wise, just what's actually in the food. My eggs come from a carton and that's DEFINITELY not natural. It sucks being a person who wants to eat cleanly, but is forced to have a meal plan because they choose to live on campus.

The majority of my meals are to-go (due to a lack of time) and I've come to the realization that this area is consistently neglected from being restocked (and cleaned, for that matter). In addition, the quality of ingredients is typically subpar and I find myself extremely limited with vegan dietary restrictions.

The dinning hall food is nasty at times. Sometimes is not well cooked or the variety of food is not very selective. I pay a lot of money each semester for not quality food.

I wish y'all would have an option for late night like a 24/7 store or convient store stocked with deli sandwiches and such like other colleges have. 8 is early to eat when you have so much homework to do or don't get off work till late & have no time to wait on the food truck. Also the whole mess up with the lies during island days, orientation with that we get meal trades then they took it away really angers me.

The dining hall has no flavor to it's foods. The food is almost always cold when I go. I've actually thrown up twice from eating this food.

I enjoy the dining hall food. I would prefer if they had breakfast open earlier on the weekends, and close a little bit later on weekdays. Other than that I haven't had any issues with the dinning hall.

I dont dine in often i usually do take out and it would be nice if they had more options for the to go area or just let us fill our to go boxes in the main dining so we have more options and can get healthier foods. Also if you can do that it would be nice to have other options than just SODA to drink in the to go area beacouse i asked if i could get juice and was told i couldnt. If your gonna charge the same for dine in and to go but not provide the same quality its really not worth it. Besides that i love the dining hall its always clean and staff is super nice.

They should have more hours available for students to dine. I wish they would increase variety on desserts. I have a suggestion: survey what students would like to see be served (insight of what is needed or what should be in the dining hall by students).

a lot of the food is very bad, pink chicken and pork, almost everything is pre-made and frozen. I one time got three pork chops from one sing station, on was done but dry ant tasteless, one was underdone, and the t\other was purple, the side dishes are okay, but i feel like the main course are disgusting and i could do better on a 50$ budget, the healthines of the food can also be called into question, everything is full of carbs, hearthstone station the Asian food station are understandable because it feel that if would be served there is carb full, but the home style section is usually breaded food, and when it is cooked so that it has low carbs it is so revolting and gag inducing that it is inedible, the other stations, like the salad bar has low carbs yes, but it would not sustain some one with its low amount of protein options, the grill usually is home to sandwiches, or something that you can put between carbo, which is fine because i can just for it without the bread. So in short better quality of food, cooking the food better, less pre-made frozen food and less carbs.

Spent most of my time here lol

Please add more vegetarian/vegan and healthy options and add almond or soy milk as an alternative. Also routinely keep finding hair in my food which I always thankfully catch before I eat. Please be more watchful over hair nets.

New foods are good but only when they are made well. Maybe focusing on making sure everything is perfect before you do 20 different meals in a day I would rather have 5 good tasting choices then 20 bad tasting ones. Also the amount of meals for the meal plans are way to many we should have an option of how many we want to pay for. I get 10 meals away and I barely go twice a week.
To have the same food they had when we came for orientation. That food was really they had a variation of everything. Also I want to put a complain to the food truck is suppose to be just to go and pick up fast. The two times I have gone they take an 1 hour, to give me the food and it was only a quesadilla.

Earlier weekend hours would be appreciated. A greater variety if food would be nice. I don't like that the vegetables are served so sparingly but carbs are piled on the plate.

Dining Hall's staff and cooks are very sweet and do a good job of keeping the building inside and outside clean.

I know for a fact that they dining hall food makes very many people sick. I am forced to pay 1700 for terrible food that I can't eat without having a stomach ache. The selection at the dining hall is also very limited, and some workers do not even know the difference between vegetarian and vegan. Also the food truck wait is very long, it takes 1 hour to make 20 people natchos and burritos, really? The dining hall really needs better food, it is the main reason I am moving off campus, because why pay for something that makes me sick?

I don't like how it opens at 11 am on the weekends

Open later

They could do better....

When I first came here, I thought I was not going to like it. The variety of options is very satisfying and the staff is so nice and always have smiles on their faces!

I would like to see more vegan options.

Do not like having to go to the dinning hall all the time. The to go is disgusting and I don't like how my friend can't use one of my meal plans so they can sit with me

The hours could be longer and food could have more spice taste rather then a water down taste

There's not much variety in the way of healthy options. The kitchen and grab and go is basically beef, pork and Mexican food all the time. Not great for maintaining fitness. Its basically get a wrap or get nothing most days if you want a healthy option. Tera Ve is the "healthiest" but they offer no meat dishes. I want a bit more variety on the menu as well, like regional dishes every so often. Southern food, Italian food, stadium food and Mexican food gets boring after a while.

The Dining Hall is very over priced for the quality of food I am receiving. I would rather get more dining dollars than receive meal swipes in the dining hall. Can we please bring back where meal swipes can be used at other locations because I hate eating at the dining hall.

I would love if the dining hall was made optional for students living on campus. If we were able to pick the type of meal plan we would like, this would make it easier for students to continue living on campus.

Its very hard for vegans to eat at the dinning hall.

Needs more vegan options like almond milk.

Ants in the drinks one occasion....

We very badly should put in a smoothie line. It would help greatly when you dont have time to eat and it would be a good healthy alternative to snacking.

The meal swipe are very much missed more so for the convenience. Its very difficult to go back and forth from the dinning hall to campus when you have all day, and even the Togo hours are too short grab Togo during the day if you have classes all day.

Most of the time when I go to the dining hall it is apparently "transition hours" and there aren't many food options because most of the stations are closed getting ready for lunch or dinner, is it impossible to prep for dinner while still serving lunch options? I only every get to eat pizza when I go for lunch and the only other option is burgers

I would very much enjoy the dining hall being open earlier for breakfast on the weekends. Also, it would be nice if food were served until 9 rather than until 8.
why can't you have normal grill cheese?? you always got to put something weird that KILLS it, like a random avocado or union. Your eggs are goo, but i always eat them... I love your refried beans; NEVER get ride of them. BRING TOFU BACK!!!! and don't deep fried then GOD they are like rocks then!! You guys just have some really weird foods and when they are not weird the quality is kinda crap. But hey i have been on campus 3 years so you guys are not unbearable....BUT WHY ARE YOU SO EXPENSIVE!!!!!!!!! SERIOUSLY!!! and get the MEAL EXCHANGE BACK!! oh and please please please listen to me on this... you got to get ride of the STYRAPHOM in the to-go line. That stuff is HORRIBLE; 1. it takes 2700 years to biodegraid...why? because it is made from man made elements not found on periodic table. 2; you can not recycle it for anything!! the second it is used once it is put in a landfill where it floats away, falls in the ocean becoming one of the most consumed pollutants in the water, and you can't even just burn it or melt it away! literally it becomes a toxic gas that can kill when it is burned and that also is horrible on atmosphere. I know it is cheap but I like the ocean view outside my window, and knowing that we are meant to have a great environment studies field and this is how little we care about our own ocean than we are horrible and not doing our part. And what is with all the carbs and cheese? like really?

They should play some music.

Love all the options

i wish they had more options and a lot more heather items

the ladies that sit at the front desk that swipe your sand dollar seem to be incapable of using their brains they aren't helpful they just sit on their phones and are like robots who don't critically think about anything

I am extremely upset that I am paying such a large amount of money for meal swipes which previously were able to be used elsewhere besides just the Dining Hall but now I am limited to eat only there and abide by their hours (when they actually have food out) which often times do not fit into my schedule. Either let me get meal swipes back at the other places or don't force me to pay as much as I do for just the dining hall.

Longer time slots for the Togo option in the dining hall

The only dissatisfaction experienced with the variety of food options is simply due to some of my food restrictions (allergens, health issues, etc.) I understand there is only so much one can do about the food choices, but it doesn't change the fact some foods are monotonous flavor-wise

I am a very picky eater and there are many days when I don't like any of the food. I would greatly appreciate if there was more "bland" options everyday. Such as mashed potatoes, fries, rice, and pasta.

Not a lot of vegetarian options or the options we're disgusting.

Increase of Vegan options would be great.

The dinning hall is a life saver and good ! I love it because the food saves you money from buying food off campus. It's just a walking distance !

I wish to go breakfast had more options and to go in general had more. Now its mostly pasta and pizza with some but not much other stuff

The food from the Kitchen is amazing and so is the pizza! I always love the food.

I wish it would open a little more frequently

I don't think we should have to pay a million a one dollars for the dining hall ( it should be optional) but it has gotten a little better than last year.

I do not think that the dining hall should open so late on the weekends. I only use maybe 6/14 meals a week, and it is sickening that I am wasting so much money. I know that nothing will change with that because you are taking advantage of naive student's situations, and you know that we will pay anyway. I think that the food is pretty disgusting most of the time, and many of my friends do as well. I would rather eat goldfish in my room than eat what is made 3/5 school days. The only fully satisfied student is one who only eats french fries. I got flipped off by an employee for asking for more chicken. Oh, and I had diarrhea for the first two and a half weeks after I moved into the dorms and starting eating at the dining hall. I was not eating any differently than I did before. Thank you for
updating the website, and finally dusting the light fixtures. Please stop making french fries every day. Fry pickles or mushrooms every once in a while? Soup can be such a cheap and easy recipe, yet yall barely ever make soup. Vegetable soup, potato soup, egg drop soup, tortilla soup? Why can't the dining hall set up a cheap speaker in one room with music? Or maybe just on one day of the week? The decorations for holidays have been nice; keep doing that. Many people don't like the fish tacos because of the fish skin on it. The tortillas are terrible; make some yourself and put some honey out, and the dining hall will be poppin. HEB tortillas (the homemade ones) are the lowest you should stoop. I have to say: The WORST disappointment that literally makes me so sad is the salad dressing. I was an avid salad eater before I came to this school, and I was soo excited about the salad bar. I tasted the ranch, and immediately I was let down. I have disliked some ranches more than others in my life but I have never tasted ranch so disgusting. It tasted like ranch powder and water (probably is) and that makes me so sad. Is it really not worth the money to buy real ranch or other dressings? Please call me or email me if you would like to have a meeting or phone call. thehannahberry@gmail.com. 5129634513.

I wish the dining halls food was a little more diversified. In terms of taste i can get over eat, but i will say it is hit or miss on the quality of food sometimes. I think it would be awesome if the dining hall stayed open a little late because people have night class, so if it stay open maybe like more hours and stay open throughout the day. though i understand that's kinda what the dining hall food truck is for, but it either way its not open day.

I wish they had a little more variety on the weekend and better desserts.

We need more dining options late at night. We also need more vegan options rather than just salad and pasta. A smoothie station would be nice.

They should have their hours posted on the door, in detail. Not just when they're open but also the times they're serving breakfast, lunch, etc. The hours when they switch out the food should also be posted because it can take a while for the switch to be made and people who are in a rush may not know that nothing is out when they go in and then have little choices on what to eat.

Caesar salad

Have more of a fruit bar for to go, the same fruits of honeydew and cantaloupe get tiring. Add strawberries and grapes more often. Add in coconut as well!!

The required meal plan is the number one reason I'm moving off campus!! It's ridiculously expensive for what you get and the hours are terrible!!!

Good stuff

I hope the Dining Hall will have more care for us students, especially in the to-go section. Foods in this section are not labeled, which is inconvenient for someone who is a vegetarian and is not allowed to eat meat. I often ask if foods contain meat, which takes a few good minutes. In addition, I would like to see more friendliness of food servers to students. Oftentimes, servers inflict negativity or carelessness to students, making eating at the Dining Hall a little frustrating. Friendliness (in a non-creepy way) would also satisfy my needs.

I wish I was not required to have a meal plan considering that I have a kitchen. They also seem not to really care about the students

Have more "food events". Like how we had late breakfast, and a cheese fountain.

Better care for students and their needs as well as not forcing all students to acquire a Meal Plan

More variety

Can we get more healthy options food wise especially in the to go area? Foods tend to be fatty or soaked in oil Can we get more fruits? MORE PINEAPPLE(to go too!)

Dining hall should be open later and multiple swipes per student should be allowed. I personally, would encourage the dining hall services to let students pay for other students meals using their own meal swipes. Most texan universities like TXST allow this, why can't TAMUCC?

I do not eat at the Dining Hall this semester - Meal Waiver granted.
The only negative thing is hours I had a lot of night classes and the dining hall was closed by 8. Yes take out was till 9 but the take out was messy and was never good. In my opinion we should have the option to get a to go box and walk threw the food areas and pick what we want.

It is not very healthy and made me gain 10 pounds. You shouldn't have to have the meal plan if there is a kitchen in your room. It is expensive and unnecessary to have if you can cook in your own apartment.

The food is cold most of the time and has no flavor.

The to go options are not always the best.

The people that work there are great - however the food is usually not good and the hours are inconvenient because though it might be open all day, they are only serving food at certain hours.

Would like for hours to be extended, both operating and breakfast/lunch/dinner hours. Should never have multiple locations closed during the day; needs to stagger to provide food (besides pizza and salad) at all times.

Has a good variety of food to choose from and also enough places to sit and eat.

I wish there were more spice to the food and more international food.

I wish our dining hall opened earlier on weekends and served breakfast longer on the week days. I also wish that the food truck opened earlier so that I could eat that at a normal dinner time and not at 8:30 or 9:00 at night.

I wish there were more variation in the take out section. It was repetitive.

They make it seem like there is a lot to offer but it feels like its pretty much the same. They try to be creative with food but it almost always ends up looking very questionable.

Often I will visit the dining hall only to discover that none of the food stations are open. I've been told multiple times that the to go is closed when that was the only time I had to eat that day. I dislike that I am forced to buy a meal plan larger than I need and that the food is of bad quality. Not worth what I am being forced to pay at all.

I wish there was more variety in the food available. Also, a gluten free and dairy free option would be appreciated too. The current gluten free option, isn't truly gluten free. We were told the gluten free products have to be prepared and cooked with gluten objects, therefore contaminating them.

Needs better healthy options. We are college students not toddlers, we don't need a bunch of cheese, butter, or oil to eat our veggies.

Generally I find the variety acceptable but the flavor always tend to bland or exclusively salty. I would like to see lower meal plans because I often CANNOT finish all of my meals and I have the lowest meal plan.

I am sorry, but I should not have to pay several thousand dollars for a meal plan that has food that is garbage. The food here is like a high school cafeteria. Nothing is ever clean, there aren't enough healthy options, and coffee is almost always gone. In addition to housing, the dining hall could use some help...

The dining hall is not very good. When you tour the school I feel like they put more effort to it. It lacks variety and overall taste.

BETTER. DAIRY. FREE. OPTIONS. Have soy milk readily available for cereal. More variety and keep up with keeping the Grab-n-Go option stocked, the other night I went and there was absolutely NOTHING there.

It would be cool if they could mix it up, add some avocado to the menu, some healthier choices, I know they have options, but after a while, pizza, wraps or whatever they're serving for the day gets old.

the fat girls at the counter can be really bitchy and are just order followers with no critical thinking ability

I've lived on campus for 3 years the first two years the dining hall was open was significantly better. This year the food has declined and I feel really sad that I am paying more this year and the quality has gone down... it really sucks I like living on campus but the care for quality food has diminished

Very weird hours and needs to be open more and longer regardless of school day

Made me sick. Could not find anything to eat

The dining hall is only open during limited hours and the food is not as appetizing as it might look, and there is not much of a variety regarding the type of food served at the dining hall.
More healthier meals would be a plus!

Feel forced to go eat at the dining hall everyday since we pay for the meal plan and if we don't use it we lose money and don't always like the food there. But have to go since it's the main place to go eat with meal trades and wish there were more options where we could do meal trades again.

Can you please consider allowing to go cups to be used even for dine in guest.

I'm not dissatisfied by the quality of food/hours of service it's just not all the food tastes as good as others and idk for people who don't have cars to go get food there should be like maybe a longer to-go time? so the whole dining hall isn't open. idk cause i know some of the workers are students or have different things going on but it's just a suggestion trying to see all sides of it

I wish there was a menu for the month online.

You guys make it SO HARD to be a vegetarian on campus. STOP PUTTING BACON IN MY VEGETABLES.

Please cook with less grease

The food is incredibly low quality. If each meal swipe is worth "$10" as you say, I'd rather spend it at applebees. And you need to bring meal swipes back to the other places like subway. It was the only thing that made the meal plan tolerable

I like how they try to give a variety of options every day.

more food options

Hours of service- I don't particularly like the hours of service just because I never know when I'll be able to come and eat because my schedule is ridiculous. When i want to come and eat say in the hours of 2-5 then don't start serving dinner or continue serving lunch so it's unfortunate. Other than that I don't see a problem even though I probably eat the same thing over again.

It is the same thing every week and a required meal plan for students that live in an apartment with a full kitchen is ridiculous and a waste of money.

I wish the food truck was open a couple of hours earlier.

Need different options in food. I could always tell when it was bad when I'd see people eating cereal

I wish they were open until 10am

I think it should be opened later when the food truck is not open.

More vegan options in the To-Go section

They don't always have fresh food and it really sucks that they don't even give proper portions they give less than actual portion sizes I know this because my mother is a manager in food services
Q22 - Please indicate the extent of your satisfaction with the following:

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<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
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<td>1</td>
<td>The condition of my apartment/bedroom when I moved in.</td>
<td>36.35%</td>
<td>51.70%</td>
<td>9.37%</td>
<td>2.58%</td>
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<tr>
<td>2</td>
<td>The cleanliness of stairwells in my building.</td>
<td>28.64%</td>
<td>53.39%</td>
<td>14.58%</td>
<td>3.39%</td>
<td>590</td>
</tr>
<tr>
<td>3</td>
<td>The Pest Control services in my apartment/room.</td>
<td>29.06%</td>
<td>43.18%</td>
<td>19.32%</td>
<td>8.44%</td>
<td>616</td>
</tr>
<tr>
<td>5</td>
<td>The noise level in my building for me to sleep and study.</td>
<td>27.63%</td>
<td>45.07%</td>
<td>18.42%</td>
<td>8.89%</td>
<td>619</td>
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</table>
7  The safety and security surrounding my building.  41.37%  254  50.16%  308  6.19%  38  2.28%  14  614
9  The safety of the resident parking areas.  38.42%  234  49.75%  303  9.03%  55  2.79%  17  609
10 The responsiveness of University Police Officers.  46.89%  256  47.44%  259  4.58%  25  1.10%  6  546

Q23 - Please indicate the extent of your satisfaction with the Cleanliness of the community kitchen/laundry room.

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<th>Answer</th>
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<td>Very Satisfied</td>
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<tr>
<td>2</td>
<td>Satisfied</td>
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<td>3</td>
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<td></td>
<td>Total</td>
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Q24 - Where do you plan to live next year?

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<th>Answer</th>
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<td>Momentum Village</td>
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<td>7</td>
<td>Not returning as a student next year</td>
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Q25 - Please explain why you may not be returning to live on campus next year:

Might afford apartment

I don't like it here

Because the parking situation is ridiculous and there is too much noise around the apartment building all the time.

The price I'm paying to live on campus is not my ideal payment. The furniture was poorly chosen and the kitchen gadgets are out dated.

Because it's cheaper to live off campus than it is on campus, that's all.

I would like to not have a roommate & do not want to purchase a meal plan

The condition of the apartments are abysmal. When it rains, water will leak into the first floor and collect near the foundation. I know that proper grading has not taken place and the whole buildings are unlevel. The parking lot
lights systems are poorly spaced and usually have burned out bulbs. I have a hard time believing that my $800 a month cannot update the lighting system, or at least install a new bulb. The "Camden Experience" has been nothing more than a roach infested headache with poor lighting and poor management.

I'm broke

Nothing against Camden, just getting a house off-campus with friends :)

It's too costly

My nursing clinicals are off campus so it would be easier & also I want a kitchen to be able to cook in, not have to carry my stuff down the hall.

Too many people

It's expensive when I can get a better quality room elsewhere for a cheaper price. I know the rates are going up for next year and I don't think the price is worth the convenience of being on campus.

apartment allows pets

Going to live off campus with some friends to save money.

Pricing is too high.

it is extremely dirty and the bug issues are impossible to fix.

Living Off Campus

Rent continues to go up each year and it's not worth the money

Not sure where I'm going to live

I haven't decided.

Cost of housing

I am not interested in living on campus again.

Going to move in with my boyfriend. I also only looking for a 6month lease.

I just don't want to live on campus

I will be moving back home, didn't have a great first year at college.

The people I'm living with next year want to live off campus.

It's too expensive, and I would like to have a washer and drier of my own, and a bathroom of my own. However, I will miss being as close to campus as I am.

cost of living on campus

Have not thought about it yet.

Just trying to look at the options I have. Camden is on the top of my list as of now though :)

not sure if ill be attending next fall

The meal plan required when you live on campus is expensive

I want the off campus experience

I might transfer to a different campus
Too expensive to live on campus.

Buying a house.

Starting off my first year of college in camden has definitely been a positive experience but i want a little more.

Because I want to get off campus and feel more free. Also I want to be able to have a more safe room.

Graduating

Rent is getting too expensive

It's way to expensive

Don't want to.

I hate the meal plan. It is expensive. The food quality is absolutely horrible. Chartwells only cares about money not the students or consumers.

Better housing

I want to move into an apartment either by myself or with one other person. Mainly because I come home late a lot and I don't like always having to go through the security, also I want to adopt a pet.

Idk if I wanna move into an apartment like momentum village or stay

Small space, exorbitant pricing, stolen property, and high activity contributing to a high noise level.

Camdin service sucks, and is too expensive.

PSA Student

There are many problems with living on campus. Yes, it is very convenient for getting to class purposes, but I don't feel like I am getting the worth of how much I am paying. My small living quarters with two washers and one dryer is not a great deal for the many residents on the floor and building entrances and exits are not equal.

I may or may not be attending the university next year

no pets on campus living, required meal plan.


I feel like the prices for on-campus is high. Which I understand because class is right across, however there is more for less off-campus which is why I won't be living on campus next year.

The rent for on campus housing is very high and I don't want to eat at the dining hall anymore.

psa program

I can get cheaper room with a kitchen and cleaner conditions.

I would like to live in my own apartment.

i feel like I can live in a better place for a better price.

Want to live with friends. Dorm life is very expensive.

Parking here is a joke. Can't leave past 10pm because if I want a parking spot when I come back I won't get one and if I do I got a long walk ahead of me. The meal plans are ridiculous. Not every one wants to eat at the dining hall 10 times or more a week, yall are just taking my money. There should be more options for the meal plans. I love to cook so I don't need for someone else to cook for me and still have to pay for it. When someone says they need to be
transferred and they are in the office crying you would think that they would transfer you faster. I got fined for having an emotional support dog which I got to help with my roommate situation. I registered him online. I couldn't find a doctor here who actually will sign the papers if you need it and I'm from around this area so I couldn't find a Doctor to do it. I'm suffering even more now that my emotional support dog can't live here due to there not being a doctor in this town to evaluate me and sign off. This place is so money driven that your interests are never in mind. Never improves.

I'm not returning mostly due to price. I enjoyed my time at Camden, but the apartment plans for next year are even more than this year and I just can't afford it.

I did not like living on campus this year. Too expensive for something that isn't worth it.

THE DINING HALL IS TERRIBLE

I am going to A&M college station

Just would rather live off campus

The price is too expensive for a 4 bedroom apartment with four roommates, could live somewhere else that is a lot cheaper. Having to pay to park in front of your apartment is another major inconvenience. We pay a lot of money to stay on campus and then we have to pay to park at our apartment.

The washers and dryers suck! And there are 4 washers and 3 dryers shared by like 60 people, I never get to do laundry. The dryers take about 2 and a half hours to dry to your clothes.

I would like to be able to not be on the Meal Plan and just buy my own food at the grocery store. You do not have a lot of options on what to eat and mostly every day you get the same food served.

The cost of rent per month is way too much for just a one bedroom one bathroom dorm with no kitchen in it. It is nice but I could rent a room in a house with roommates and get a big space for half the price of what it cost to live here.

The prices are very high for my college budget every month. Also I do not like that you absolutely had to buy a meal plan. It would just be easier for me to get an apartment, share what I am paying now with some roommates and also be able to cook for myself without spending all that money which half of it goes to waste anyways.

I plan to live in aspen heights

Living off campus would be beneficial for my bank account.

I will not be living on campus because the beds are too small and just didn't like the fact living on campus

I do not like the meal plan because I don't like the dining hall food. I way to be able to use the money that I used for the meal plan for cooking food for myself.

To live with friends and have a lower rent for more square footage

Money is tight and the meal plan is expensive

I've had some problems with the dorms and management, I also just would like to live with upperclassmen and other people opposed to heavily freshmen

Cheaper option off campus.

Transfer Possibility

Just because

I just want to get off campus and because the meal plans are expensive

I don't want to live on campus

I might be moving to a different university or if I stay here I might get an apartment with some friends because the cost to live on campus is ridiculously high and I rarely use my meal plan that I'm forced to pay. I also hate the bugs
that are in the room.

I want to live in a bigger apartment

I don't want to be forced to pay for the dining hall and I want my own kitchen

I am forced to spend 3,000+ dollars on a meal plan

It's too expensive for not having my own kitchen!

Rent is very expensive for the size of my two bedroom apartment. Plus I can't afford always getting a meal plan and in order to live on campus you need one.

There are much cheaper living options off campus.

Because the apartment had mold on the ceiling and that is very contaminated

I may not be able to afford a dorm.

I would like to have my own apartment

I can never find a parking spot near my dorm

Too expensive

I need a bigger closet and I won't need a meal plan so I won't need to spend as much money

On Campus living is too expensive and the required food plan is also too expensive with food options in the 'to-go' area that does not meet my dietary restraints. I can find an apartment off campus that is larger and less expensive and still have money to buy the foods that will better meet my dietary constraints.

Different school

Paying more that it's worth

Too Expensive.

I don't like paying for the food plan

I may like how easily to get to class but I hate how much I have to deal with my roommates and have to clean up after them

Might move to another school

I'm looking for somewhere cheaper for me and my friends to live together.

Cost of living on campus is high than off campus.

Rent and meal plan costs have become too expensive for me to justify staying on campus, despite its convenience.

It is currently too expensive for me to continue to stay on campus. The convenience is great but it's digging a while in my pocket.

Price of living on campus is not always affordable

Not sure whether or not to live on or off campus.

I hate on campus living

Better options
I might want a change of pace; since freshman year I've lived on campus and frankly there are some things I feel I /have/ to sign up for in order to live on campus even though I've already paid enough as it is

To change colleges

The rent is crazy expensive. It keeps going up every year.

I don't need an RA anymore and I just want to get off campus

Too expensive and rooms are too small

I can live in an apartment with my friends for way cheaper.

I would like a bigger bed and also a restroom to myself because it would minimize the amount of chores that I have daily. Camden Miramar is great but also expensive.

I don't have to pay for the dining hall

More space for the same pay

Cheaper housing off campus

I might transfer, but I'm still unsure about that.

I'm moving because there is no required meal plan and the rent is less expensive for more space and a private bathroom.

Primary the frustration of the laundry/kitchen area as explain previously. This in addition to the constant level of noise & just student being stupid in general is annoying.

Moving into an apartment with my boyfriend.

Not sure if I want to try momentum village of stay on campus

I may transfer schools

To expensive for cheap housing  To many housing problems

I will be a senior and I need to seek cheaper options.

There aren't many people my age living on campus, and it will be less expensive cooking for myself.

Too expensive

Too expensive. I can get rent for $260/month with my friends and do t have to buy the very expensive meal plan.

It's too expensive

Camden is just very rude with customer service and non helpful at all! I had issues paying rent here and there because my grandmother supports me and is on disability and they where never helpful to give me extensions or anything. I understand it's not required but to have compassion or even care for someone who pays 850 a month in rent would be nice. This is why I will be moving to aspen heights

There are better and cheaper housing options off campus. And I don't have to pay for a meal plan I don't use often.

the rent prices are becoming outrageous.

I might transfer to another school

it's cheaper to live in an apartment off campus

The prices of rent are just getting too high.
I had a cockroach fall out of my vent on to me as I was laying down in my bed… TWICE

I might be transferring to Texas A&M University.

I want to be closer to home with family and friends. I will be attending a community college.

It’s cheaper to live off campus and you can choose your roommates

I feel that living on campus is very expensive for the living space I have compared to other apartments.

Financial reasons

Transferring

Apartments off campus are cheaper.

i want to be bale to have guests more often and not have to pay for a parking pass to park where I live.

Camden is too expensive

Transfer

Read the previous comments.

I’d like to be able to cook my own meals and not have to share my bathroom with a stranger

It is cheaper and I will have access to a living room. Plus I be able to have 4 roommates.

Y’all cost too damn much for a shitty, tiny, two bedroom apartment. The benefits given aren't worth what it costs per month to live there

Not sure if I will being moving to Corpus by then.

The housing is not good. People steal your things, the laundry room always smells bad and the dryers don't even work well. They don't dry your things in a timely matter. When I walked into my room the first time the room was disgusting. Stains everywhere. The closet was half broken and my dad had to fix it because we did not want to wait on a work order. The maintenance people act like creeps

I believe housing is too expensive on campus for a tiny room even though it is for the convenience and want to not have the meal plan anymore because I would rather save to have more options to buy and cook my own food that I would enjoy everyday.

I don't want to

just depends on what happens in the future

Living on campus is way to too expensive for what it is. I see no value in the buildings and frankly living on campus has been one of the worst experiences of my life.

Housing on campus is really very expensive and I would like to pay less for housing. My financial aid isn't enough to cover the cost of on campus living so I am having to pay out of pocket.

I want to eat food that has less grease and I want to live outside of Camden.

Cost to much.

The rent is too expensive for the quality.

I may be transferring to another college. Right now, I am not sure if I will.

Too expensive with buying a meal plan with housing option
Because I wanna be able to leave campus and go home instead of always being on campus

Apartments cheaper off campus for the same number of rooms and fully furnished. Plus I don't have to pay a 150$ parking permit fee

It is too expensive and the dining hall is not worth what we pay for

Because it's cheaper to get an apartment off campus and so I don't have to pay for the dining hall. It's nasty

It is too expensive for what I pay for and not having a required meal plan will save me $. I can move off campus to an apartment twice the size for $200 cheaper a month and my own bathroom in better condition.

On campus living is just too expensive for me considering the quality to price comparison. I can pay less and live better in an apartment or home with friends

I'm just not sure where I want to live yet.

I might be going to Texas A&M in college station

Very over priced. Feels like students are manipulated into paying the higher prices simply because it's located on campus.

I do not know if I will be attending next year

living with roommates off- campus

More affordable and do not want to live in a dorm during the summer. Will graduate this December

It's expensive, everything's old, everything's broken, and the maintenance takes forever to get to you. Also you there's ants all over the the complex like you can mow but you can't try and fix the ant problem. Seriously?

Dissatisfied with the apartments here and moving to a house

Graduating

Maintenance is not timely Very loud roommates Not enough lighting at night when walking back from class Very low countertops Dead roaches Loud upstairs neighbors Lack of parking

It's not where I want to live. Building isn't all that nice. Bugs are everywhere no matter what.

Rent is to expensive

May get an apartment depending on money situations
Q26 - In case of a fire alarm, to where do residents in your building evacuate?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Hike &amp; Bike Trail</td>
<td>54.37%</td>
<td>305</td>
</tr>
<tr>
<td>2</td>
<td>In front of the Dining Hall</td>
<td>45.63%</td>
<td>256</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>561</td>
</tr>
</tbody>
</table>

Q27 - In case of a fire alarm, to where do residents in your building evacuate?

(This question was for Momentum Village residents)
Q30 - Please read the following scenario and select the most appropriate response from the list below. You frequently come back to your room in the evening and find your roommate has several friends visiting. They tend to stay up late and be loud, not respecting quiet time for studying and sleeping. What is the most appropriate first step that you should take?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Call UPD about a noise violation in your room.</td>
<td>2.36%</td>
<td>14</td>
</tr>
<tr>
<td>2</td>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>11.28%</td>
<td>67</td>
</tr>
<tr>
<td>3</td>
<td>Complain to your friends about your roommate’s actions.</td>
<td>1.01%</td>
<td>6</td>
</tr>
<tr>
<td>4</td>
<td>Talk to your roommate when it's just the two of you about how their actions are affecting you and come to a compromise on visitors/noise.</td>
<td>84.51%</td>
<td>502</td>
</tr>
<tr>
<td>5</td>
<td>Tweet about your frustrations.</td>
<td>0.84%</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>594</td>
</tr>
</tbody>
</table>
Q31 - Please read the following scenario and select the most appropriate response from the list below. Occasionally, your roommate and their visitors are drinking alcohol and everyone is under age. You have talked with your roommate about not having alcohol in your room numerous times but they continue to bring alcohol in the room. What is the most appropriate response to this situation?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Call UPD when there is alcohol present.</td>
<td>26.76</td>
<td>160</td>
</tr>
<tr>
<td>2</td>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>68.56</td>
<td>410</td>
</tr>
<tr>
<td>3</td>
<td>Complain to your friends about your roommate's actions.</td>
<td>3.51</td>
<td>21</td>
</tr>
<tr>
<td>4</td>
<td>Tweet about your frustrations.</td>
<td>1.17</td>
<td>7</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>598</td>
</tr>
</tbody>
</table>
Q32 - Think about what you have learned as a result of living on-campus. Please indicate to what extent you have learned the following as a result of living on-campus:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>A great deal</th>
<th>Some</th>
<th>Little</th>
<th>None</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Becoming self-sufficient in life skills (cooking, cleaning, paying bills, etc.).</td>
<td>47.20%</td>
<td>34.21%</td>
<td>12.50%</td>
<td>6.09%</td>
<td>608</td>
</tr>
<tr>
<td>3</td>
<td>Becoming more inclusive of others who are different from myself.</td>
<td>47.45%</td>
<td>35.30%</td>
<td>10.51%</td>
<td>6.73%</td>
<td>609</td>
</tr>
<tr>
<td>5</td>
<td>Learning to make responsible decisions.</td>
<td>60.50%</td>
<td>30.08%</td>
<td>4.79%</td>
<td>4.63%</td>
<td>605</td>
</tr>
<tr>
<td>6</td>
<td>Connecting knowledge gained from programming to real life.</td>
<td>51.73%</td>
<td>31.63%</td>
<td>9.88%</td>
<td>6.75%</td>
<td>607</td>
</tr>
</tbody>
</table>
Q33 - Please indicate the extent of your satisfaction with:

![Bar chart showing satisfaction levels for two questions: The programs and events hosted in on-campus housing, and Your overall experience with campus housing.]

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The programs and events hosted in on-campus housing.</td>
<td>37.19%</td>
<td>53.06%</td>
<td>7.77%</td>
<td>1.98%</td>
<td>605</td>
</tr>
<tr>
<td>2</td>
<td>Your overall experience with campus housing.</td>
<td>35.42%</td>
<td>50.08%</td>
<td>10.21%</td>
<td>4.28%</td>
<td>607</td>
</tr>
</tbody>
</table>
Q34 - Please indicate the extent that living on campus has prepared you to be:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>A great deal</th>
<th>Some</th>
<th>Little</th>
<th>None</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>More successful personally</td>
<td>46.22%</td>
<td>37.83%</td>
<td>9.54%</td>
<td>6.41%</td>
<td>608</td>
</tr>
<tr>
<td>2</td>
<td>More successful academically</td>
<td>49.50%</td>
<td>34.82%</td>
<td>9.90%</td>
<td>5.78%</td>
<td>606</td>
</tr>
<tr>
<td>3</td>
<td>More successful professionally</td>
<td>43.45%</td>
<td>35.82%</td>
<td>13.43%</td>
<td>7.30%</td>
<td>603</td>
</tr>
</tbody>
</table>
Q35 - Since August, have you ridden any RTA bus to or from campus?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Yes</td>
<td>26.44%</td>
<td>161</td>
</tr>
<tr>
<td>3</td>
<td>No</td>
<td>73.56%</td>
<td>448</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>609</td>
</tr>
</tbody>
</table>
Q36 - Which of the following would encourage you to ride the bus to campus? (Check all that apply.)

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Learning how to navigate the bus routes</td>
<td>37.13%</td>
<td>163</td>
</tr>
<tr>
<td>2</td>
<td>Buses running on time</td>
<td>12.07%</td>
<td>53</td>
</tr>
<tr>
<td>3</td>
<td>Buses running more frequently</td>
<td>12.98%</td>
<td>57</td>
</tr>
<tr>
<td>4</td>
<td>Bigger buses that accommodate more riders</td>
<td>3.64%</td>
<td>16</td>
</tr>
<tr>
<td>5</td>
<td>Living closer to a bus stop</td>
<td>12.98%</td>
<td>57</td>
</tr>
<tr>
<td>6</td>
<td>Nothing would motivate me to ride the bus</td>
<td>50.34%</td>
<td>221</td>
</tr>
</tbody>
</table>

Total: 439
Q37 - Please indicate your level of satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Bus Route 60 (between the Island campus and Momentum Village)</td>
<td>50.00%</td>
<td>45.00%</td>
<td>2.00%</td>
<td>3.00%</td>
<td>100</td>
</tr>
<tr>
<td>2</td>
<td>Bus Route 63 (La Palmera, Moore Plaza, Ennis Joslin, Momentum Campus)</td>
<td>53.57%</td>
<td>40.71%</td>
<td>3.57%</td>
<td>2.14%</td>
<td>140</td>
</tr>
<tr>
<td>3</td>
<td>Busses running on time</td>
<td>38.62%</td>
<td>54.48%</td>
<td>5.52%</td>
<td>1.38%</td>
<td>145</td>
</tr>
</tbody>
</table>
Q38 - If you are not satisfied with busses running on time, which bus route are you dissatisfied with?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Route 5</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Route 37</td>
<td>44.44%</td>
<td>4</td>
</tr>
<tr>
<td>3</td>
<td>Route 60</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>4</td>
<td>Route 63</td>
<td>55.56%</td>
<td>5</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>9</td>
</tr>
</tbody>
</table>

Q40 - Do you have any final comments or suggestions for Islander Housing staff?

Satisfied

Great Job this Year!

I love living here! for sure living here again!

Thank you for your hard work.

Good shit man

I hope the skunk problem goes away :) but other than that, great part on everyone. Love the RA’s, even the ones not for my building!

Thank you for doing a great job!

The staff is so nice and friendly!! And i love all the food at the programs, it really encourages me to go.

fix the bug issue please

good job!
I REALLY WANT RECYCLING BINS. I recycle all of my water bottles and cardboard boxes and it would be really helpful if there were recycling bins around our dorms.

Their great!

Make the standard furniture optional, like let people bring their own beds and desks and stuff if they want to, because the standard furniture is old and bulky, also maybe kn the future get beds that can loft for optimum usage of space

The transfer slips should be taken seriously not put on paused for a few months.

Tevin is THE MAN.

Thank you for your work

I love it here :)

Kayla is the best RA I've had so far

Stay cool!

Put locks on the bathroom doors so that we can lock our own side so we don't have to be concerned about our roommates possibly using our rooms or stealing our stuff out of our rooms.

i dont like the nasty food, change our meal plans

I wish the cost of the meal plan wasn't nearly as high as it is, and I wish the rooms were quieter (as in folsk talking and opening doors in the hall can be heard clearly).

For the roommate criteria to actually mean something (i.e. I just don't randomly get matched to people, which is relatively nervewracking as an LGBT student)

Get rid of Chartwells that's the only reason I'm leaving

Please actually enforce the substance and noise policies as listed in the lease.

I love my RAs and they have done a great job at keeping my building involved in many things, I appreciate all that they do.

Printing services in the office

More Washers and dryers. Surf and Jetty is a Prime example how all building should be. Or, give suite students access to the washers and dryers near the office

Don't make it so difficult to have a pet.

The living was nice, just cut the price back a little.

Living in Camden Miramar is terrific. Thank You!

Keep up the great work! thank you!

Pay attention to the residents.

Please fix the dining hall

Can Yall provide Red bull for us....and also take it easy on our rent..

Buy better dryers and washers, stop cheaping out!!!

It would be great if you could chose to have a meal plan or not to have one. I am vegan and it is hard to find something good at the dinning hall.. Disappointed.

Everyone that I've meet has been very friendly and inclusive. If I wasn't planning on moving to college station I
would most definitely apply to work with the housing staff or as an RA.

Rent should be lower...

The staff is always ready to help and have great attitudes when doing it! :)

Keep up the good work :)

Living on campus is amazing!

Thank you for the great services you offer us

the dining hall staff are incredible and so friendly!!

Spray for bugs and ants more often. Jeez, it's unhealthy to have this many damned ants and roaches running around. I've lost a couple hundred dollars in groceries because of your lackluster pest control. And lower the rent if we aren't allowed to have Toasters in the apartments anymore. I shouldn't be paying extra for cooking facilities I can't use at full capacity.

The billing police and getting money back on credit should be made easier.

Add another key swipe to the other side of Harbor

Bring back meal swipes at other locations

maintenance needs to learn how to wait a bit after knocking on the door before opening it because one worker walked in to my room while I was naked trying to get dressed to answer the door.

Thank You

This year has been good at Camden!

Lower the cost

You all are awesome!

Be more helpful and timly with maintence requests

We need more bike racks!

Not about the staff but the house is gross and has mold and someone should fix that because that can get people sick.

Everything is good.

better kitchens, have recycling containers, enhance quality of food- don't just add weird stuff no one eats.

I've had a good experience it's just I'm used to Updated living areas

All good people

When members of the cleaning staff are mopping the floors, please put up a caution sign and not mop the landings on the stairs during high traffic times. I have slipped multiple times going down the stairs.

The Cleaning Ladies do an amazing job

please have the RA be more known i have no clue who she is

There are many bugs (spiders, roaches, & nats), could we do a better job with taking care of the bugs.

I would stay on campus if it was cheaper, the people are nice and I like the convenience.
More washers and Dryers for on campus living.

All of the RA's have been very helpful, friendly, hardworking, and have shown great effort to make living on campus an enjoyable experience.

don't run out of ice cream for ice cream socials!

Thank you!!

The staff is great and making my decision to live on campus was the best decision I have ever made! I can easily get to class without worrying about parking issues and I am very pleased with the environment!

There is so much MOLD! I get severe eczema break outs from it. That's my only complaint. The mold in the air is distinctly recognizable. I am staying on campus because my parents are forcing me to but this is a serious health factor and its quite aggravating and painful to me personally.

I know you won't do this, but it would be great to revise housing prices. I was told many times that all of the buildings that held suites were the same, but we both know that is not true. I do not think that I should have to pay the same amount for worse lighting, rubber baseboards, green and yellow hallways with no decorations, and more worse things, as a person who lives in a dorm like the one shown to me when I toured. That is not fair. Also, I should pay less on my rent whenever I am sharing a bathroom with two people instead of one. It is not fun sharing a bathroom with two girls (overflow). Ants are everywhere. I mean EVERYWHERE. I didn't even have food in my room for the first month or so, and there was always ants on every surface.

Thanks!

Get rid of the meal plan requirement

I hope housing for us students will be more in the favor of the student's needs, rather than what is regulation. For example, I'd like to see better infrastructure and foundation of the rooms for better living quality. I will put in suggestions to the forum, however, when I need something like that or a maintenance request, I'd like to be heard, rather than have to repeat myself and be dissatisfied. Overall, living on campus is satisfactory, but there is room for improvement.

Thanks for an amazing year in starting college!

Making more of a connection with residents in the apartments

In this survey, the evacuation for Compass building is not listed. Also the question about the buses that says check all that apply only allows one option to be selected.

Older students get-togethers/projects; Anchor bldg blinds closed in evening (why); sometimes have difficulty walking, would like assistance getting around campus; students do not check to confirm entry bldg doors are closed & have found open when doing laundry during early morning hours; parking is difficult some students take up more than one parking spot or park crooked; noise level during night of doors slamming into early morning hours as well as the neighbor above me sounds like he's falling off his bed or on the floor constantly but he sings pretty good while in the shower.

Some RA's can be disrespectful at times so it would be nice for them not to

Be more helpful with maintenance requests. Change the meal plan requirements.

More parking.

Replace the leather couches and seats in the apartments with the old couches because the vinyl just peels off and I'm not paying for something that I didn't do.

Costs way too much but housing is a monopoly so I'm forced to pay the unrealistic amount

Thanks for making the housing as best as you can to be my home away from home.

Keep up the great work!
Overall very satisfied and glad to have spent 4 years with Camden Miramar

Change the furniture from wood to metal, paint the walls other than white, and add a light in the living room. The lights used now are too bright & doesn't not make the apartment feel "warm"

You guys are awesome! Keep it up.

There are about 20 puppies on campus apartments and no signs to clean up poop, or baggies. I am very tired of walking in the dog shit and dragging it into my apartment.

RAs should be more polite to students whether they stay in your building or asks questions outside of the dorms

The front office is rude and needs to be more available for the students, they don't talk to us like equals but as dumb ass that is very unprofessional and most of the time say one thing but do another. They underplay all scenarios like bed bugs for 2 semester saying its not a big deal and people like Roxan tell you its a warning with no fine and then try to fine you later. And once you go to talk to them nicely they dont listen and won't give u the info or the time to talk to a superior. Final note they care about anything but money and that needs to change

Become nicer and not havin to buy the middle meal plan

Offering a warning and then placing a fee on someone the same exact day is not professional or ethical. Don't do it, don't think you can take advantage of these college students, because they are not afraid to thoroughly educate and prepare themselves to file against you.

Please have better costumer service skills.

Thanks for making my first year living on campus great!

It would really be great if Camden allowed pets. Having pets around is a wonderful and efficient stress reliever.

There are skunks that come out around 9pm and run around by the dorms. It is scary to walk to my dorm alone not knowing if I will see a skunk.

Overall, I've enjoyed my time living on campus

Make sure people know who to contact if the upstairs neighbor is loud

More events like the Lot Party 2017 is such a plus!

Great work. Just wish I had more time to do my inventory, my parents and I were told 48 hours but when I went to do it, it didn't work because it was 24. Also, 24 was just kind of tough because everyone is trying to get settled in and organized. Other than that, I love Camden.

Keep doing what you're doing!

Again, I would find it beneficial for the office to allow a grace period for late payments on rent for students that are waiting on funds

I am happy to be living on campus for four years now and every year I see improvements!
Momentum Village - Responses

2017 Residence Life Survey

Q3 - In which community do you live?

![Bar Chart]

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Momentum Village</td>
<td>100.00%</td>
<td>97</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>

Q4 - Select your current floor plan:

(This question was for Camden Miramar residents only)
Q5 - Select your current floor plan:

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>4 bedroom apartment</td>
<td>85.42%</td>
<td>82</td>
</tr>
<tr>
<td>2</td>
<td>2 bedroom apartment</td>
<td>2.08%</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>4 bedroom townhome</td>
<td>12.50%</td>
<td>12</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>96</td>
</tr>
</tbody>
</table>
Q6 - Select your current class level:

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Freshman</td>
<td>23.71%</td>
<td>23</td>
</tr>
<tr>
<td>2</td>
<td>Sophomore</td>
<td>31.96%</td>
<td>31</td>
</tr>
<tr>
<td>3</td>
<td>Junior</td>
<td>21.65%</td>
<td>21</td>
</tr>
<tr>
<td>4</td>
<td>Senior</td>
<td>19.59%</td>
<td>19</td>
</tr>
<tr>
<td>5</td>
<td>Graduate (Master's or Doctoral)</td>
<td>3.09%</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q7 - Select the option that best represents your gender identity

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Female</td>
<td>80.41%</td>
<td>78</td>
</tr>
<tr>
<td>2</td>
<td>Male</td>
<td>19.59%</td>
<td>19</td>
</tr>
<tr>
<td>3</td>
<td>Gender non-binary (I do not specifically identify as male or female)</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q9 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Your interactions with Housing Management</td>
<td>48.45%</td>
<td>46.39%</td>
<td>2.06%</td>
<td>3.09%</td>
<td>97</td>
</tr>
<tr>
<td>2</td>
<td>The consistency of Housing Management in enforcing the Lease contract</td>
<td>45.36%</td>
<td>45.36%</td>
<td>6.19%</td>
<td>3.09%</td>
<td>97</td>
</tr>
<tr>
<td>3</td>
<td>The degree of care (about me as an individual) demonstrated by Housing Management</td>
<td>48.45%</td>
<td>41.24%</td>
<td>8.25%</td>
<td>2.06%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q10 - Please add any comments you wish regarding Housing Management.

I just wish they would be more understanding when a student says they're not comfortable with the people they are living with and try to help them out.

Very prompt and professional!

In building one, when you come down from the elevator after 9-10 pm the inside doors to get through game room should be unlocked with residents key to go through property to vehicle vs going by side of road. Safety issue in general but especially for young women.

They do their jobs perfectly fine. Nothing extravagant about it.

They don't really follow through on things they said they do, and the package system they have is terrible.

I say dissatisfied with the enforcement, because the lease says that if we are caught smoking in our apt we will be evicted. Yet the people who live above me have been caught multiple times and are still there.

As long as I've lived here the management has been very rude. When I first moved in I had a problem with one of the RA's leaving a nasty message in my room. I emailed and called management and was told in a rude manner that I should just move out. The RA who was so rude to me, and my Roommates as well, still works at Momentum Village. I will never recommend for anyone to live here. Because of management.

Great Team!

The housing management is so amazing that it makes you feel like you're at home.

Housing Management is always super friendly and helpful. There is always someone in the office to say hi when we come in the building. They often have games and give away prizes. They even offered water bottles to the residents during that water crisis in December. They are super awesome people.

Manuel is amazing and helpful

Housing management is great and really cares about the residents.
Q12 - How often have you had contact with your Resident Advisor (RA) this year?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Daily</td>
<td>12.37%</td>
<td>12</td>
</tr>
<tr>
<td>2</td>
<td>Once a Week</td>
<td>13.40%</td>
<td>13</td>
</tr>
<tr>
<td>3</td>
<td>2-3 Times a Month</td>
<td>16.49%</td>
<td>16</td>
</tr>
<tr>
<td>4</td>
<td>Once a Month</td>
<td>15.46%</td>
<td>15</td>
</tr>
<tr>
<td>5</td>
<td>Once or twice a semester</td>
<td>19.59%</td>
<td>19</td>
</tr>
<tr>
<td>6</td>
<td>Never</td>
<td>22.68%</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q13 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Your overall interactions with RAs</td>
<td>53.33%</td>
<td>40%</td>
<td>4.00%</td>
<td>2.67%</td>
<td>75</td>
</tr>
<tr>
<td>2</td>
<td>The consistency of RA staff in enforcing community policies</td>
<td>52.00%</td>
<td>39%</td>
<td>4.00%</td>
<td>4.00%</td>
<td>75</td>
</tr>
<tr>
<td>3</td>
<td>The degree of care (about me as an individual) demonstrated by my RA</td>
<td>50.00%</td>
<td>37%</td>
<td>2.70%</td>
<td>2.70%</td>
<td>74</td>
</tr>
</tbody>
</table>
Q14 - Please add any comments you wish regarding Resident Advisors.

I like Amber, my RA, I feel that she is fair and consistent. I also find that the RA on staff to always be helpful!

I haven't had many chances to see my RA, but when I did, he was very polite and professional. He asked if we had any concerns and seemed genuinely interested in our wellbeing.

My RA is fine, but he's in a rough spot since my roommate is so terrible. It's not really in his jurisdiction to intervene.

They have yet to stop people from skateboarding on the 4th floor in building 2. Oh but get this i have reported them twice and this is he kicker; the people who skateboard in the halls are roommates with the RA... YALL NEED TO FIX THAT.

Already commented how I feel.

My RA Gordon is such a sweetheart. For some reason I run into him everywhere. He is not still for a moment. He gives tours to people, he left popcorn on our door for us, and he is always very friendly when I pass him in the hall.

I live with him.
Q16 - How do you usually submit a maintenance request?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Online</td>
<td>45.36%</td>
<td>44</td>
</tr>
<tr>
<td>2</td>
<td>Phone</td>
<td>8.25%</td>
<td>8</td>
</tr>
<tr>
<td>3</td>
<td>In person</td>
<td>22.68%</td>
<td>22</td>
</tr>
<tr>
<td>4</td>
<td>I have never submitted a maintenance request.</td>
<td>21.65%</td>
<td>21</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q17 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>My interaction with Maintenance staff when I have a maintenance or repair problem</td>
<td>59.21%</td>
<td>34.21%</td>
<td>2.63%</td>
<td>3.95%</td>
<td>76</td>
</tr>
<tr>
<td>2</td>
<td>The timeliness of maintenance and repair work in my apartment/room</td>
<td>57.89%</td>
<td>32.89%</td>
<td>6.58%</td>
<td>2.63%</td>
<td>76</td>
</tr>
<tr>
<td>3</td>
<td>The quality of maintenance and repair work in my apartment/room</td>
<td>48.68%</td>
<td>46.05%</td>
<td>0.00%</td>
<td>5.26%</td>
<td>76</td>
</tr>
</tbody>
</table>

Q19 - Please indicate the extent of your satisfaction with the following:

(This question was for Camden Miramar residents only)

Q20 - Please add any comments you wish regarding the Dining Hall.

(This question was for Camden Miramar residents only)
Q22 - Please indicate the extent of your satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The condition of my apartment/bedroom when I moved in.</td>
<td>44.33%</td>
<td>46.39%</td>
<td>8.25%</td>
<td>1.03%</td>
<td>97</td>
</tr>
<tr>
<td>2</td>
<td>The cleanliness of stairwells in my building.</td>
<td>32.61%</td>
<td>56.52%</td>
<td>9.78%</td>
<td>1.09%</td>
<td>92</td>
</tr>
<tr>
<td>3</td>
<td>The Pest Control services in my apartment/room.</td>
<td>39.78%</td>
<td>45.16%</td>
<td>12.90%</td>
<td>2.15%</td>
<td>93</td>
</tr>
<tr>
<td>5</td>
<td>The noise level in my building for me to sleep and study.</td>
<td>22.34%</td>
<td>50.00%</td>
<td>20.21%</td>
<td>7.45%</td>
<td>94</td>
</tr>
<tr>
<td>7</td>
<td>The safety and security surrounding my building.</td>
<td>48.42%</td>
<td>42.11%</td>
<td>9.47%</td>
<td>0.00%</td>
<td>95</td>
</tr>
</tbody>
</table>
9 | The safety of the resident parking areas | 44.09% | 41 | 48.39% | 45 | 6.45% | 6 | 1.08% | 1 | 93

10 | The responsiveness of University Police Officers | 48.68% | 37 | 46.05% | 35 | 5.26% | 4 | 0.00% | 0 | 76

Q23 - Please indicate the extent of your satisfaction with the Cleanliness of the community kitchen/laundry room.

(This question was for Camden Miramar residents only)

Q24 - Where do you plan to live next year?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Camden Miramar</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Momentum Village</td>
<td>55.67%</td>
<td>54</td>
</tr>
<tr>
<td>3</td>
<td>Off-campus</td>
<td>22.68%</td>
<td>22</td>
</tr>
<tr>
<td>4</td>
<td>Uncertain</td>
<td>13.40%</td>
<td>13</td>
</tr>
<tr>
<td>7</td>
<td>Not returning as a student next year</td>
<td>8.25%</td>
<td>8</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>97</td>
</tr>
</tbody>
</table>
Q25 - Please explain why you may not be returning to live on campus next year:

I found a better opportunity to live with friends off campus

Haven't been too thrilled with living at MV

Too expensive.

I may not be returning to the university in the fall

Just because I have always lived on campus. I might want to try something new.

Just not for me anymore. Lot of rules that seems they only seem to pick on some, and many others get away with things. Don't like how friends cant get into property without key or have to wait for someone. Don't like that the doors to game room are shut at night so we have to walk on sidewalk by road to get to our cars

I find it hard to live with undergraduate students. I understand their need to have fun but it is too loud for me to handle so I may just live off campus next year

I was dealt a terrible hand in terms of roommate selection and I'd rather just live by myself than subject myself to being this unhappy with my living situation ever again

I am longer interested in living on campus.

it is very expensive, and i do not wish to live around underclassman

Cheaper rent elsewhere

I want to live on my own and not deal with loud roommates also it is too expensive

Found a cheaper option.

I am looking to find something cheaper.

The lease will be going up, it will be too expensive.

The rent on campus is too expensive so I will be moving to a cheaper apartment.

My sister will be attending the TAMUCC in the fall and it will be getting to expensive to pay

It's expensive for one person.

The increase in rent and they are not pet friendly!!!

I graduate

I am tired of having RA's and roommates

Although the housing is great, the expenses plus utility bills we have to pay is way too expensive to continue living at momentum.

The price of the rent going up

I don't get along with one of my roommates, mostly, and price

Rent was too high & was still paying utilities even with the $40 allowance. Also, the room was small and I felt squished.

Have had enough of Momentum Village treating me like a child. We are adults and should be treated like one. No be pamper all the time. Pool closes too early, and the RA always talks down to you does not see you as an equal.

Moving into a cheaper apartment with three other friends
Do not like being in an enclosed apartment with other loud and complaining people
I have free living elsewhere

Q26 - In case of a fire alarm, to where do residents in your building evacuate?
(This question was for Camden Miramar residents only)

Q27 - In case of a fire alarm, to where do residents in your building evacuate?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Back of parking lot near blue Maintenance Building</td>
<td>98.91%</td>
<td>91</td>
</tr>
<tr>
<td>2</td>
<td>Pool/Courtyard area</td>
<td>1.09%</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>92</td>
</tr>
</tbody>
</table>
Q30 - Please read the following scenario and select the most appropriate response from the list below. You frequently come back to your room in the evening and find your roommate has several friends visiting. They tend to stay up late and be loud, not respecting quiet time for studying and sleeping. What is the most appropriate first step that you should take?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Call UPD about a noise violation in your room.</td>
<td>1.06%</td>
<td>1</td>
</tr>
<tr>
<td>2</td>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>9.57%</td>
<td>9</td>
</tr>
<tr>
<td>3</td>
<td>Complain to your friends about your roommate's actions.</td>
<td>1.06%</td>
<td>1</td>
</tr>
<tr>
<td>4</td>
<td>Talk to your roommate when it's just the two of you about how their actions are affecting you and come to a compromise on visitors/noise.</td>
<td>87.23%</td>
<td>82</td>
</tr>
<tr>
<td>5</td>
<td>Tweet about your frustrations.</td>
<td>1.06%</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td><strong>Total</strong></td>
<td>100%</td>
<td>94</td>
</tr>
</tbody>
</table>
Q31 - Please read the following scenario and select the most appropriate response from the list below. Occasionally, your roommate and their visitors are drinking alcohol and everyone is under age. You have talked with your roommate about not having alcohol in your room numerous times but they continue to bring alcohol in the room. What is the most appropriate response to this situation?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Call UPD when there is alcohol present.</td>
<td>21.28%</td>
<td>20</td>
</tr>
<tr>
<td>2</td>
<td>Talk to your RA and ask them to hold a roommate mediation.</td>
<td>72.34%</td>
<td>68</td>
</tr>
<tr>
<td>3</td>
<td>Complain to your friends about your roommate’s actions.</td>
<td>5.32%</td>
<td>5</td>
</tr>
<tr>
<td>4</td>
<td>Tweet about your frustrations.</td>
<td>1.06%</td>
<td>1</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>94</td>
</tr>
</tbody>
</table>
Q32 - Think about what you have learned as a result of living on-campus. Please indicate to what extent you have learned the following as a result of living on-campus:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>A great deal (%)</th>
<th>Some (%)</th>
<th>Little (%)</th>
<th>None (%)</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2</td>
<td>Becoming self-sufficient in life skills (cooking, cleaning, paying bills, etc.).</td>
<td>59.38%</td>
<td>26.04%</td>
<td>7.29%</td>
<td>7.29%</td>
<td>96</td>
</tr>
<tr>
<td>3</td>
<td>Becoming more inclusive of others who are different from myself.</td>
<td>53.13%</td>
<td>31.25%</td>
<td>10.42%</td>
<td>5.21%</td>
<td>96</td>
</tr>
<tr>
<td>5</td>
<td>Learning to make responsible decisions.</td>
<td>61.46%</td>
<td>28.13%</td>
<td>4.17%</td>
<td>6.25%</td>
<td>96</td>
</tr>
<tr>
<td>6</td>
<td>Connecting knowledge gained from programming to real life.</td>
<td>53.68%</td>
<td>31.58%</td>
<td>3.16%</td>
<td>11.58%</td>
<td>95</td>
</tr>
</tbody>
</table>
Q33 - Please indicate the extent of your satisfaction with:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>The programs and events hosted in on-campus housing.</td>
<td>46.88%</td>
<td>48.96%</td>
<td>3.13%</td>
<td>1.04%</td>
<td>96</td>
</tr>
<tr>
<td>2</td>
<td>Your overall experience with campus housing.</td>
<td>42.71%</td>
<td>46.88%</td>
<td>8.33%</td>
<td>2.08%</td>
<td>96</td>
</tr>
</tbody>
</table>
Q34 - Please indicate the extent that living on campus has prepared you to be:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>A great deal</th>
<th>Some</th>
<th>Little</th>
<th>None</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>More successful personally</td>
<td>42.71%</td>
<td>35.42%</td>
<td>11.46%</td>
<td>10.42%</td>
<td>96</td>
</tr>
<tr>
<td>2</td>
<td>More successful academically</td>
<td>47.92%</td>
<td>33.33%</td>
<td>6.25%</td>
<td>12.50%</td>
<td>96</td>
</tr>
<tr>
<td>3</td>
<td>More successful professionally</td>
<td>39.58%</td>
<td>35.42%</td>
<td>12.50%</td>
<td>12.50%</td>
<td>96</td>
</tr>
</tbody>
</table>
Q35 - Since August, have you ridden any RTA bus to or from campus?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Yes</td>
<td>77.08%</td>
<td>74</td>
</tr>
<tr>
<td>3</td>
<td>No</td>
<td>22.92%</td>
<td>22</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>96</td>
</tr>
</tbody>
</table>
Q36 - Which of the following would encourage you to ride the bus to campus? (Check all that apply.)

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Learning how to navigate the bus routes</td>
<td>31.82%</td>
<td>7</td>
</tr>
<tr>
<td>2</td>
<td>Buses running on time</td>
<td>9.09%</td>
<td>2</td>
</tr>
<tr>
<td>3</td>
<td>Buses running more frequently</td>
<td>22.73%</td>
<td>5</td>
</tr>
<tr>
<td>4</td>
<td>Bigger buses that accommodate more riders</td>
<td>18.18%</td>
<td>4</td>
</tr>
<tr>
<td>5</td>
<td>Living closer to a bus stop</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>6</td>
<td>Nothing would motivate me to ride the bus</td>
<td>40.91%</td>
<td>9</td>
</tr>
</tbody>
</table>

Total: 22
Q37 - Please indicate your level of satisfaction with the following:

<table>
<thead>
<tr>
<th>#</th>
<th>Question</th>
<th>Very Satisfied</th>
<th>Satisfied</th>
<th>Dissatisfied</th>
<th>Very Dissatisfied</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Bus Route 60 (between the Island campus and Momentum Village)</td>
<td>81.08%</td>
<td>17.57%</td>
<td>1.35%</td>
<td>0.00%</td>
<td>74</td>
</tr>
<tr>
<td>2</td>
<td>Bus Route 63 (La Palmera, Moore Plaza, Ennis Joslin, Momentum Campus)</td>
<td>47.22%</td>
<td>44.44%</td>
<td>5.56%</td>
<td>2.78%</td>
<td>36</td>
</tr>
<tr>
<td>3</td>
<td>Busses running on time</td>
<td>45.83%</td>
<td>44.44%</td>
<td>8.33%</td>
<td>1.39%</td>
<td>72</td>
</tr>
</tbody>
</table>
Q38 - If you are not satisfied with busses running on time, which bus route are you dissatisfied with?

<table>
<thead>
<tr>
<th>#</th>
<th>Answer</th>
<th>%</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>Route 5</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>2</td>
<td>Route 37</td>
<td>0.00%</td>
<td>0</td>
</tr>
<tr>
<td>3</td>
<td>Route 60</td>
<td>57.14%</td>
<td>4</td>
</tr>
<tr>
<td>4</td>
<td>Route 63</td>
<td>42.86%</td>
<td>3</td>
</tr>
<tr>
<td></td>
<td>Total</td>
<td>100%</td>
<td>7</td>
</tr>
</tbody>
</table>
Q40 - Do you have any final comments or suggestions for Islander Housing staff?

They need to improve their roommate matching.

The staff of both Momentum and Camden are amazing.

Alcohol should not be in the apartment especially if all is underage and that should be enforced and not pushed aside because its not "bothering anyone". Also visitors of roommate should be accompanied and not left alone should be enforced.

Everything is perfect

Why is the rent getting jacked up every year.

I have lived here since Summer 2016. The first apartment I moved into was absolutely disgusting. There was mold in the garbage disposal and the fridge, the counters and cabinets were filthy, the apartment smelled like weed, and my closet smelled like jalapeno juice. None of the showers had caulk and I was sick every day in that apartment because there is more than likely mold inside the walls. I also had ants in my bathroom all the time and I have never seen pest control visit once. The apartment I am in now is not much better. It was cleaner than the first apartment, but I have still had problems. The faucet in my shower was not properly attached to the shower wall and I can hear water dripping in my bathroom wall every day. I'm almost positive there is a leak in my wall and mold, but the staff never seems concerned. There is also a lot of noise. I am on the first floor behind the pool and there are always events going on. People scream all night long and nothing is every done about it. I know that the office staff lives onsite, so I am confused as to why they allow this to happen on a school night. There are also a lot of dogs that bark late at night. When I moved in, we were told there were no pets allowed period. Now I understand that some people really do need an animal for anxiety, but you cannot tell me that every resident has an anxiety problem. The only staff that I ever felt cared about my experience was Steven, but he no longer works here. None of the other staff has ever really helped me. Overall I have not been that satisfied with my experience and I think that Momentum charged way too much for all of the issues I have had. I also think charging college students utility on top of $669 for a 4 bedroom apartment is a joke. I always manage to go over and owe utility charges. Myself and all of my roommates were gone for a majority of december and yet we all somehow owed $9 each...does not add up to me.

good job

You guys are awesome!

Keep up the good job!

To freaking expensive......

Let the students adult. They are adults by law, not children.

You guys are really awesome. I enjoy being a resident here, and I'm glad everyone on the staff makes me feel at home. Thank you for that.

no

I think you should be able to see what you're being billed for online. They had it like that when I lived at Camden, but they don't have it set up that way at Momentum. I want to be able to see every transaction.

The staff at momentum has been great! I'm glad I made the switch from Camden.

There should be an email system for when we receive packages. It is more convient and it saves paper

They should have electronic notification system for any mail that comes in. AND THE MAINTENANCE GUYS ARE SO DOPE THEYRE AWESOME